

Product Change Notification—PCN#PCN001210

July 17, 2026

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the RM-G4000-8PoE and RM-G4000-8GPoE. These changes will be implemented by a running change from October 30, 2026. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

Changes will be made to the RM-G4000-8PoE and RM-G4000-8GPoE. This update revises the connector pin assignment in the PoE power feed path into the RJ45 transformer as part of an internal design refinement. Based on validation testing, this change does not affect product compatibility, functionality, or normal operation.

Which products will be affected?

Product Name	Current Version	New Version
RM-G4000-8PoE	V1.0.0	V2.0.0
RM-G4000-8GPoE	V1.0.0	V2.0.0

When will the new versions be available?

We will perform a running change to phase in the RM-G4000-8PoE and RM-G4000-8GPoE from October 30, 2026.

If you have any questions, please contact Yiwei Chen at Yiwei.Chen@moxa.com, or contact your regional sales representative.