Moxa Inc.
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Product Discontinuance Notification—PDN# 0000442327
January 31, 2026

Dear Valued Customer,

We would like to inform you that the AIG-101 Series will reach its End of Life (EoL) phase, starting January 1, 2026.

If you need any of these products for an existing project, please contact your Moxa sales representative to place orders before the last-buy date of July 30, 2026. Also, please note that last-buy orders may be subject to availability.

The End of Service (EoS) date will be December 31, 2027. Following this date, all support services—including technical assistance, new software upgrades, and new security fixes—will no longer be available. Hardware warranty, repair, and replacement services remain subject to the standard warranty policy for these products.

Please review the details below to determine how these discontinuances will affect your products and/or operations.

Which products will reach EoL?

The following products will reach EoL. Also, see the models recommended to replace those models that will soon reach EoL, as well as when the replacement models will be available for order.

EOL	Recommended Replacement	Available for Order
AIG-101-T	AIG-302-T-AZU-LX	Available now.
AIG-101-T-EU	AIG-302-T-EU-AZU-LX	
AIG-101-T-US	AIG-302-T-US-AZU-LX	
AIG-101-T-AP	AIG-302-T-AP-AZU-LX	

Applicable differences in specifications

In this table, we list the differences in specifications between the EoL products and the recommended replacement products.

Series	AIG-302	AIG-101
Connectivity		

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Series	AIG-302	AIG-101
Telemetry message	Azure IoT Device, Azure IoT Edge, AWS IoT Core, MQTT Client, Sparkplug B	Azure IoT Device, A WS IoT Core, MQTT Client
Azure IoT Edge	Yes	N/A
Modbus RTU/TCP server /client	Yes	Yes
Number of tags supported	3000	1,500
Moxa device integration	N/A	ioLogik E1200, UPort 1100/1200
Device Management		
Cloud device management integration	Azure: Device Twins, Direct Methods, DPS AWS: Shadow, Job MQTT: Remote API Invocation	Azure: Direct Methods AWS: Job MQTT: Remote API Invocation
Moxa DLM Service	Yes	Yes
Edge Computing		
Performance	Armv7 dual-core 1 GHz, 2 GB RAM, 32 GB eMMC	Armv7 Cortex-A8 1 GHz, 1 GB RAM, 8 GB eMMC
No-code calculation	Yes	Yes
IoT Edge module/ function management	Yes	N/A
Cybersecurity		
TPM Secure Boot/disk encryption	Yes	N/A
Role-based account Management	Yes	Yes

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Series	AIG-302	AIG-101
Reliability and Scalability		
Robust OTA upgrade	Yes	N/A
Simplify OTA upgrade	Yes	Yes

Impact on Customers:

• No further updates, enhancements, or new features will be developed for the AIG-101 Series after the discontinuation date. Moxa will continue to provide technical support and assistance for the AIG-101 Series through the end of 2027.

Please note that all service rules (e.g., warranty) still apply to the EoL products.

If you have any questions, please contact your regional sales representative.