

MPC-3000 Series Windows 11 IoT Enterprise LTSC 2024 (24H2) User Manual

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MPC-3000 Series Windows 11 IoT Enterprise LTSC 2024 (24H2) User Manual

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1. Introduction

This Windows 11 IoT Enterprise LTSC 2024(24H2) user manual is applicable to Moxa's x86-based computers listed below and covers the complete set of instructions for these series. Detailed instructions on configuring advanced settings are covered in the following chapters of the manual. Before referring to sections in these chapters, confirm that the hardware specification of your computer model supports the functions/settings covered therein.

Moxa Computers and Windows

Moxa computers are integrated with Windows drivers and I/O controller utilities based on the Microsoft Windows up-to-date version so that you can use the most compatible hardware-software combinations in your application field.

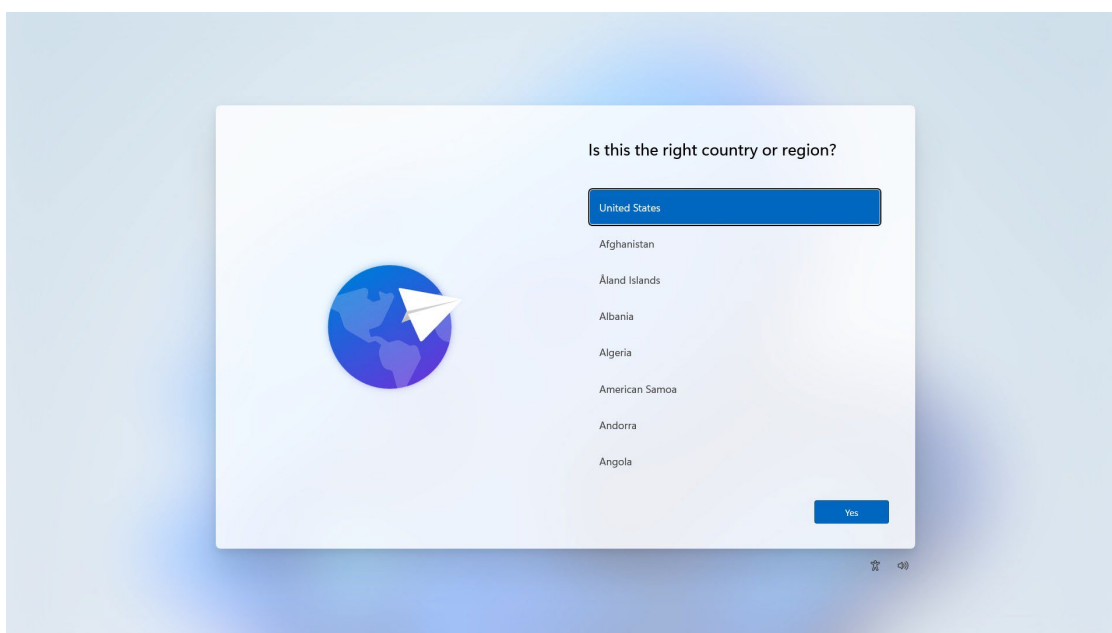
2. System Initialization

In this chapter, we describe how to initialize the system settings when you boot up the computer for the first time. When you turn on the computer, you will see the Windows Out of Box Experience (OOBE) wizard. OOBE consists of a series of screens that require customers to accept the license agreement, connect to the internet, log in with, or sign up for a Microsoft Account, and share information with the OEM.

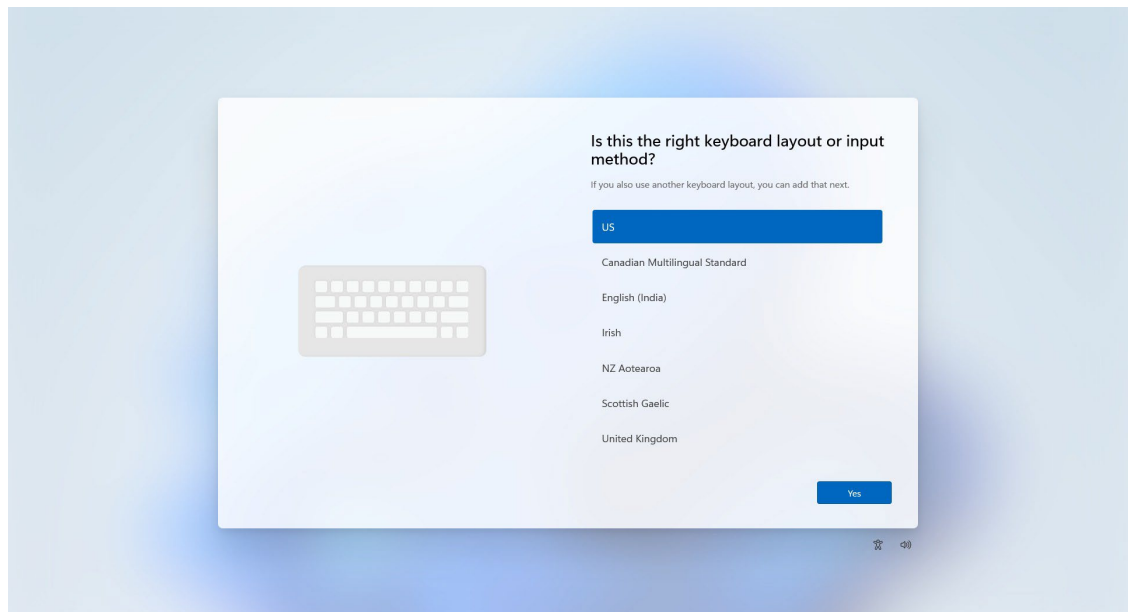
Initializing User Settings

The following is a non-exhaustive list of OOBE screens that you will see in the order that they are listed here:

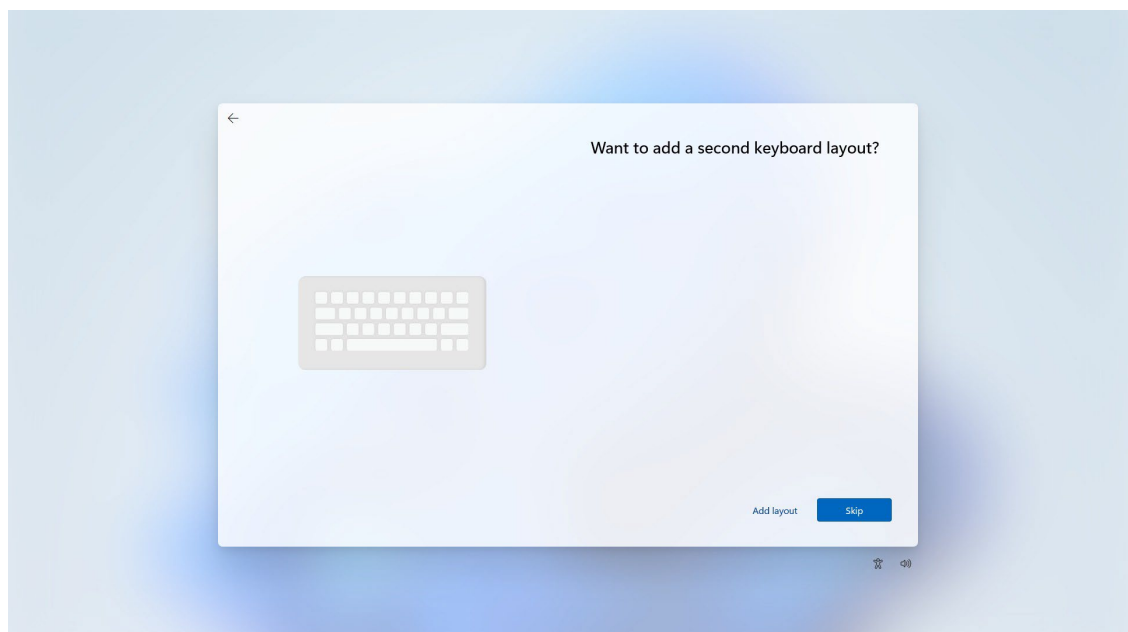
1. Select a region.



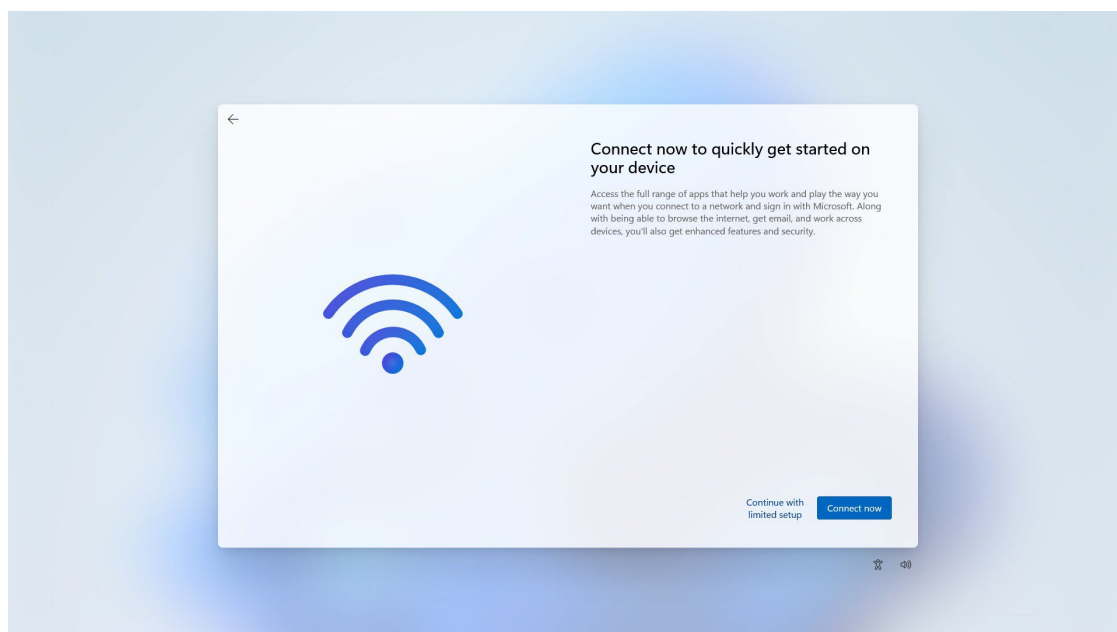
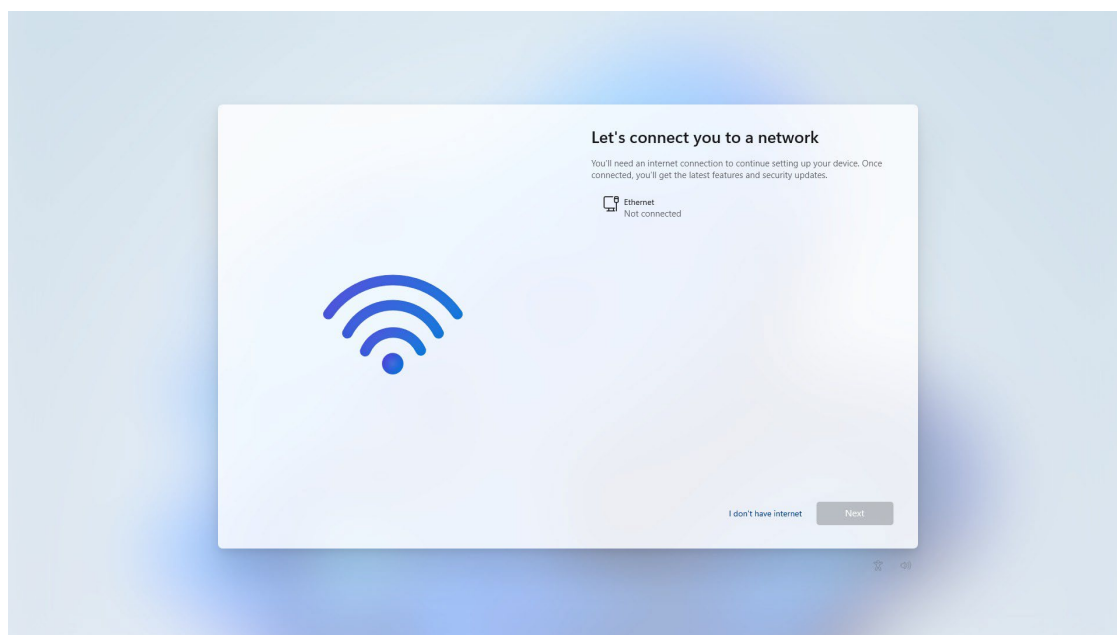
2. Select a keyboard.



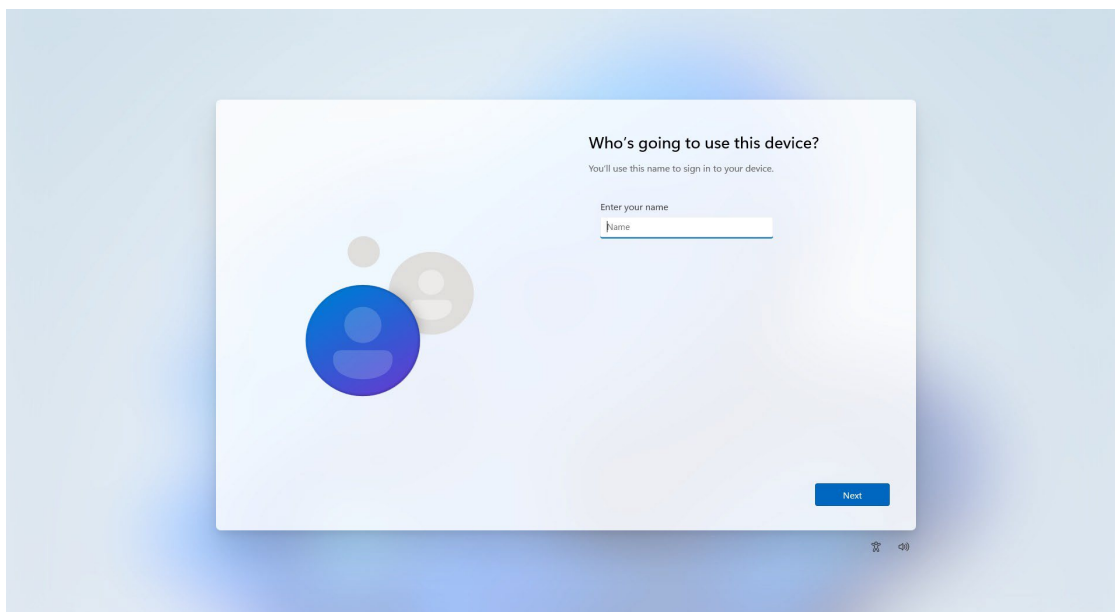
3. Select a second keyboard.



4. Connect to a network or continue with limited setup.



5. Sign in to or create a local account or a Microsoft account (MSA).



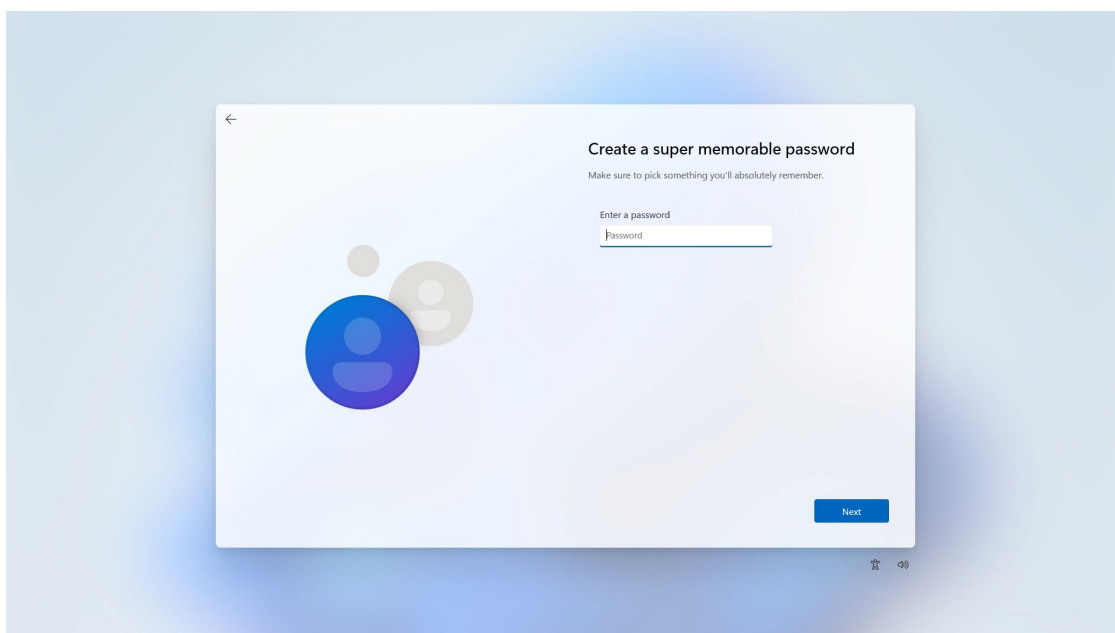
6. Set a password.



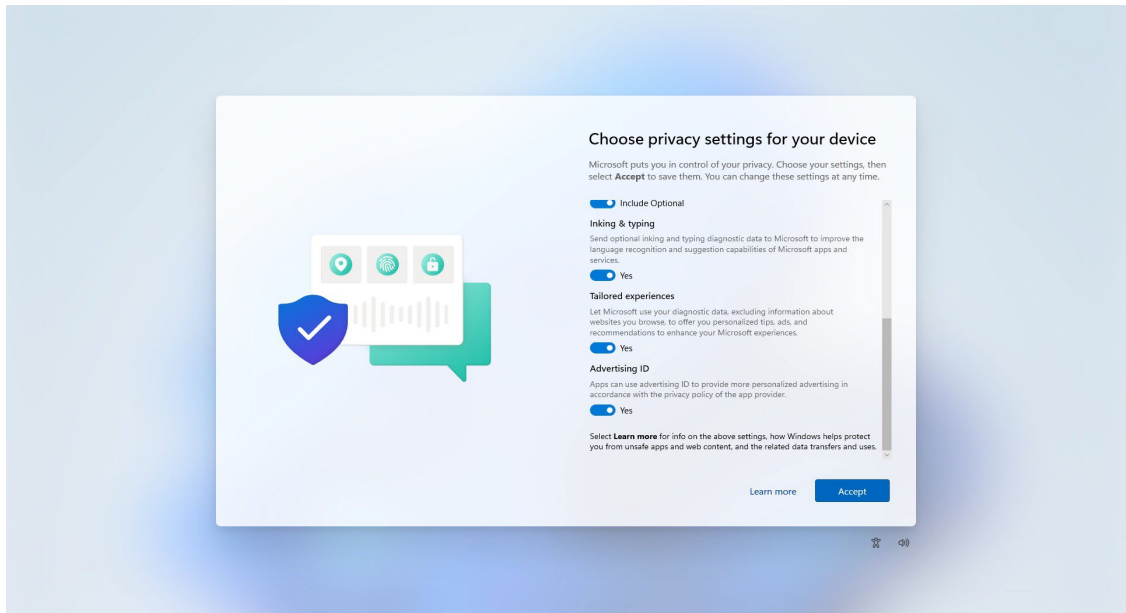
NOTE

Local account password policy:

The password for any newly created local account must be **at least 8 characters** in length.



7. Choose your privacy settings.



Initializing System

- After the OOBE settings, you will be redirected to the device desktop. Wait until the process is complete.

```
C:\windows\System32\cmd.exe

C:\Windows\System32>start /wait c:\windows\system32\SetOEMModel.exe
C:\Windows\System32>start /wait C:\windows\system32\SortNetName.exe

C:\Windows\System32>reg delete "HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate" /v ExcludeWUDriversInQualityUpdate /f
The operation completed successfully.

C:\Windows\System32>reg add "HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\DriverSearching" /v SearchOrderConfig /t REG_DWORD /d 1 /f
The operation completed successfully.
```

- The device will now reboot, and the new settings will take effect after the system restarts.

3. BitLocker

BitLocker is a Windows disk encryption feature, designed to protect data by providing encryption for entire volumes. BitLocker addresses the threats of data theft or exposure from lost, stolen, or inappropriately decommissioned devices.

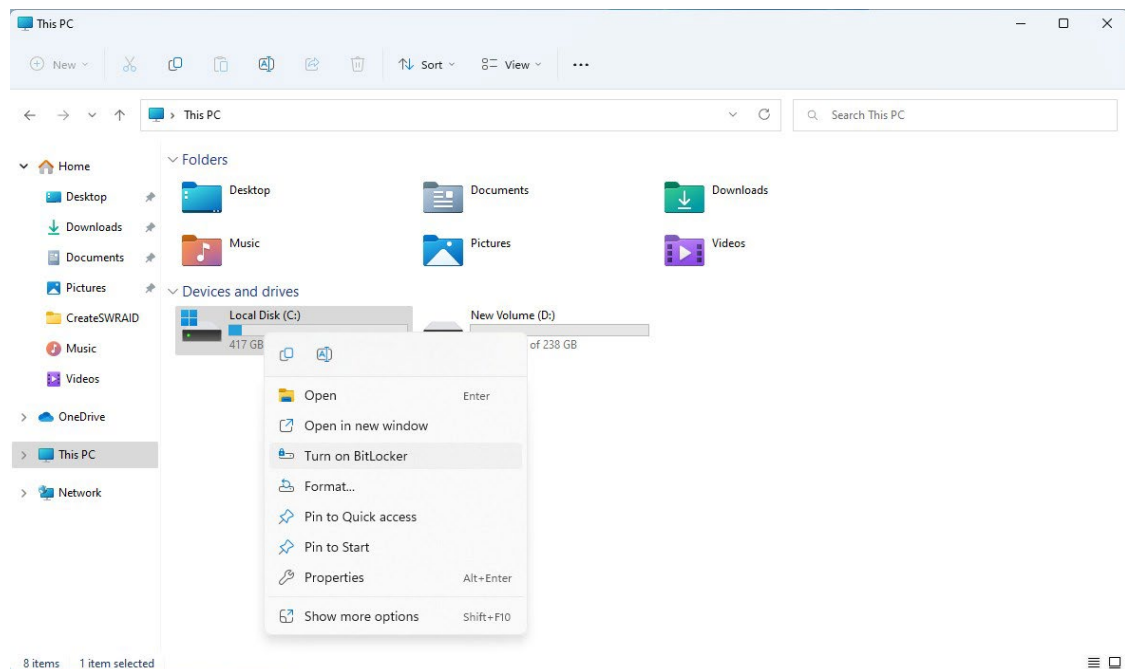
For more information about BitLocker:

<https://learn.microsoft.com/en-us/windows/security/operating-system-security/data-protection/bitlocker/>

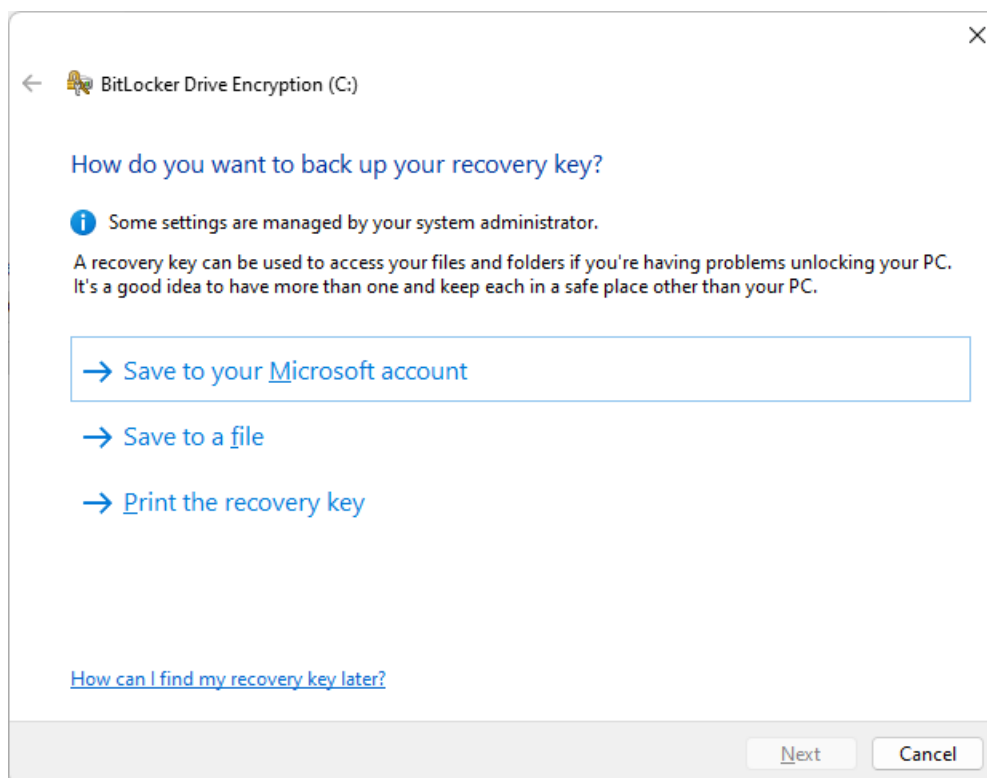
This chapter describes the BitLocker setup process.

Enabling the BitLocker

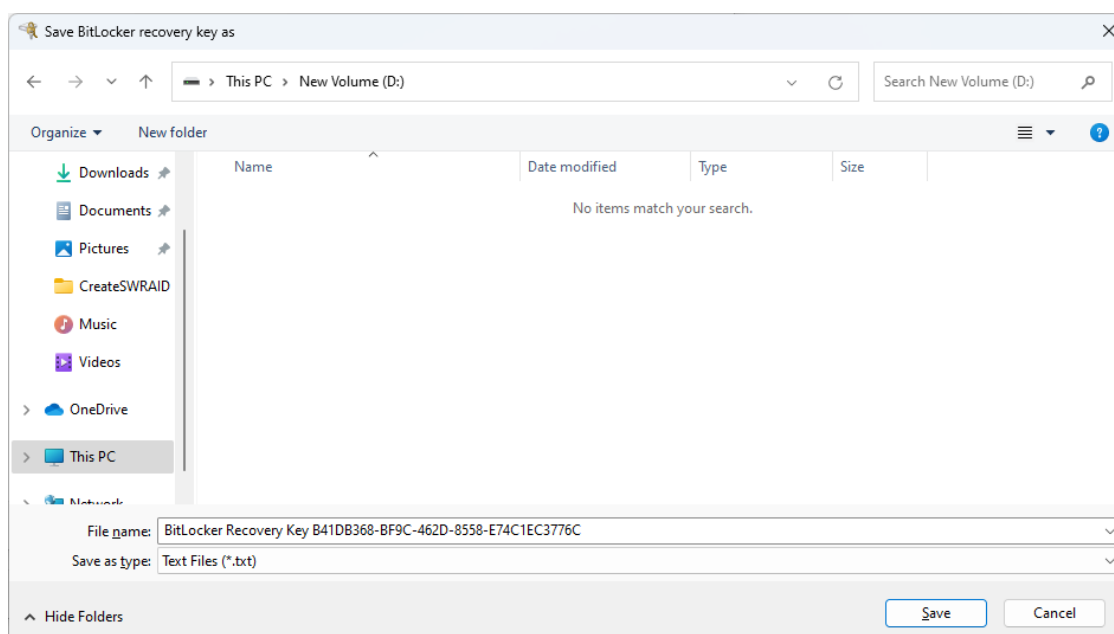
In the **Windows Devices and drives**, right-click on the drive and select **Turn on BitLocker**.



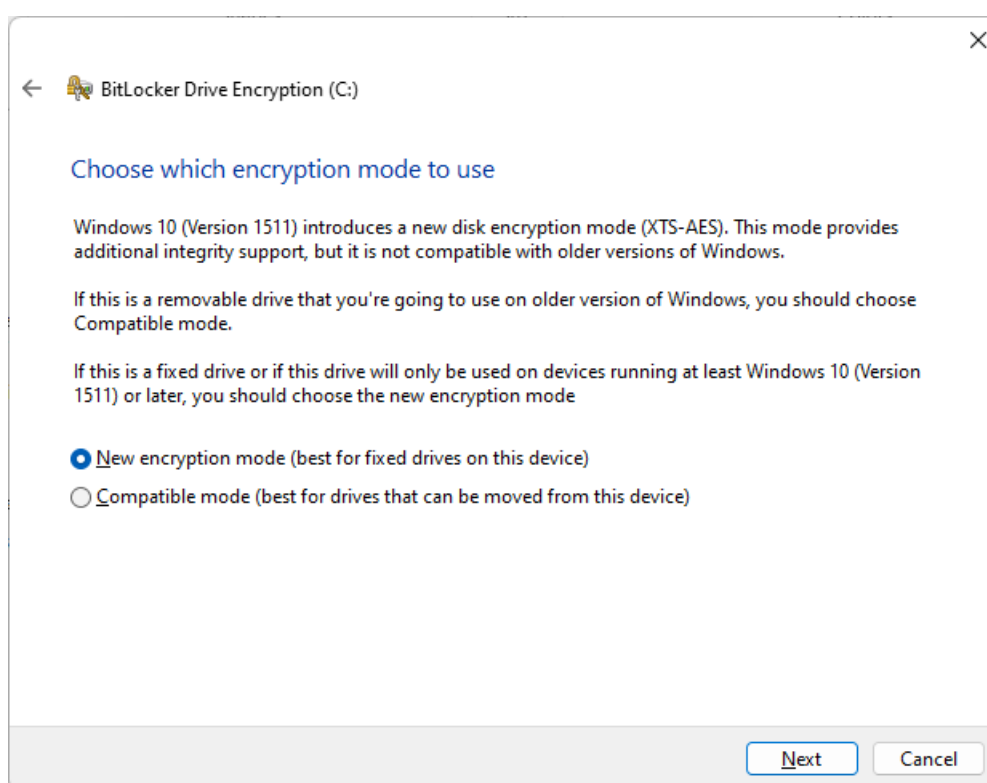
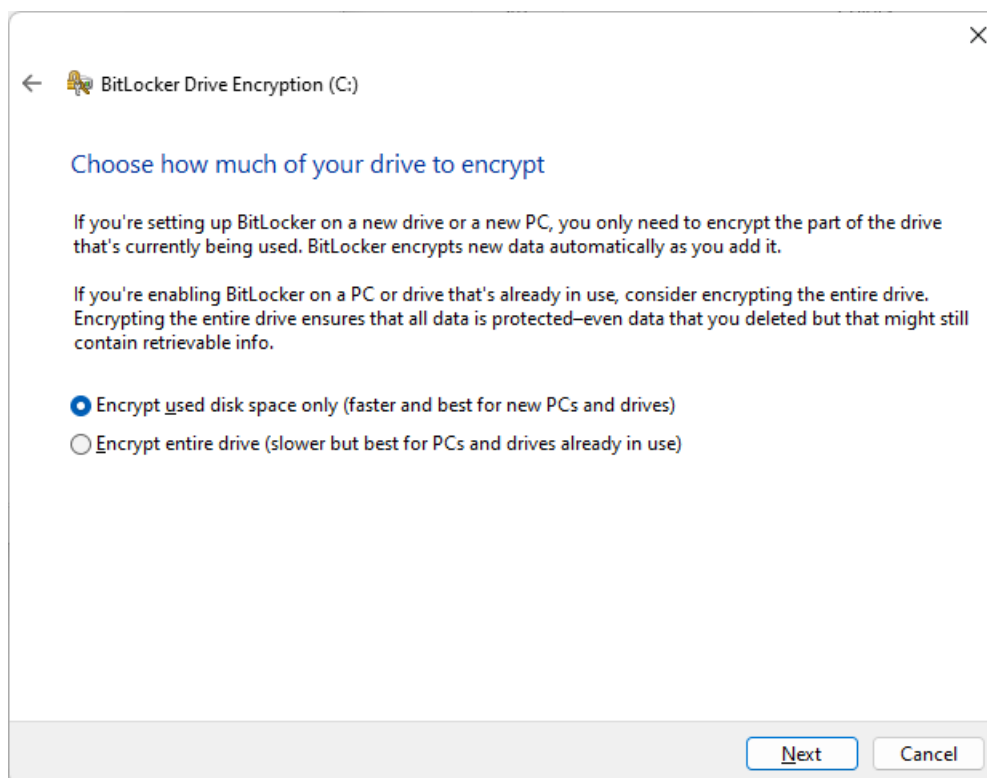
1. Select an option to back up the recovery key. For example, select **Save to a file**.



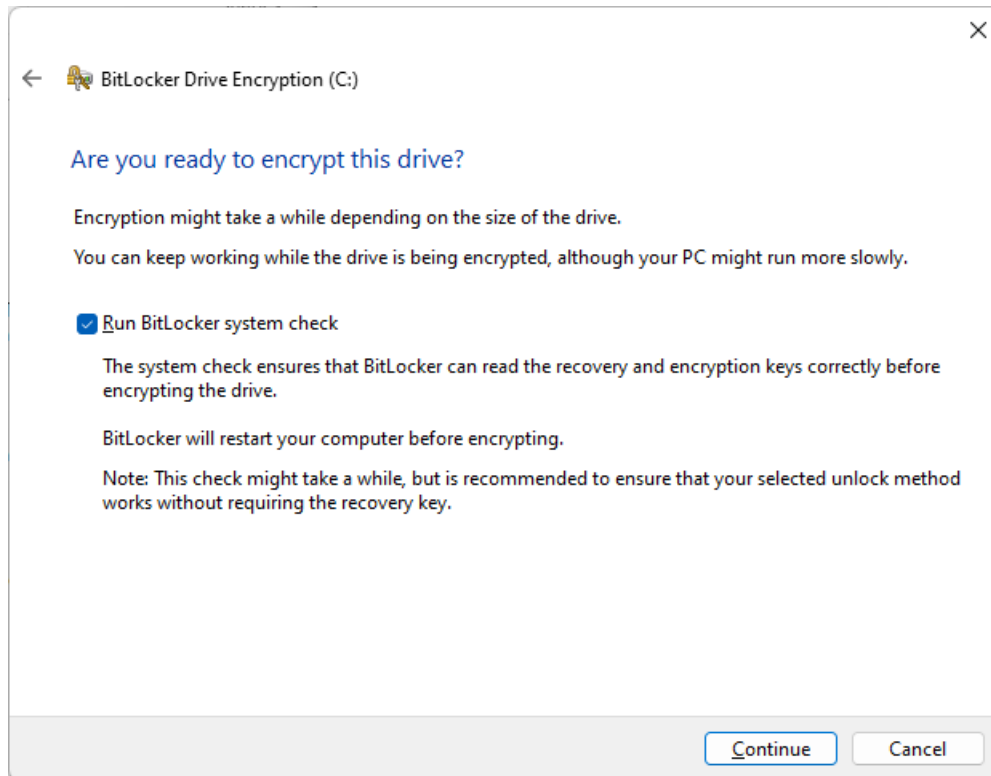
2. Select the path to store the file in.



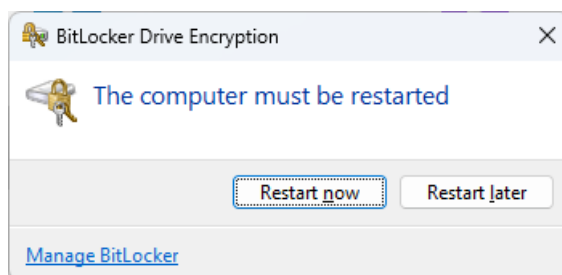
3. Follow the onscreen instructions to specify the drive encryption options.



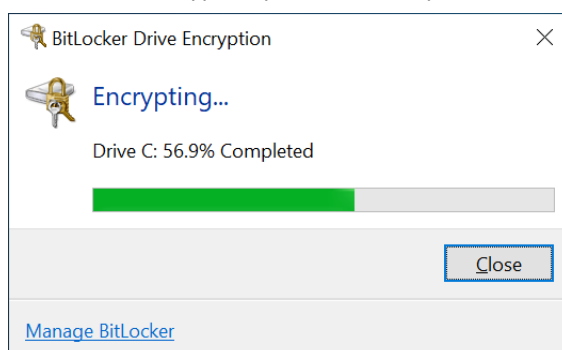
4. Click **Continue**.



5. Restart the computer.

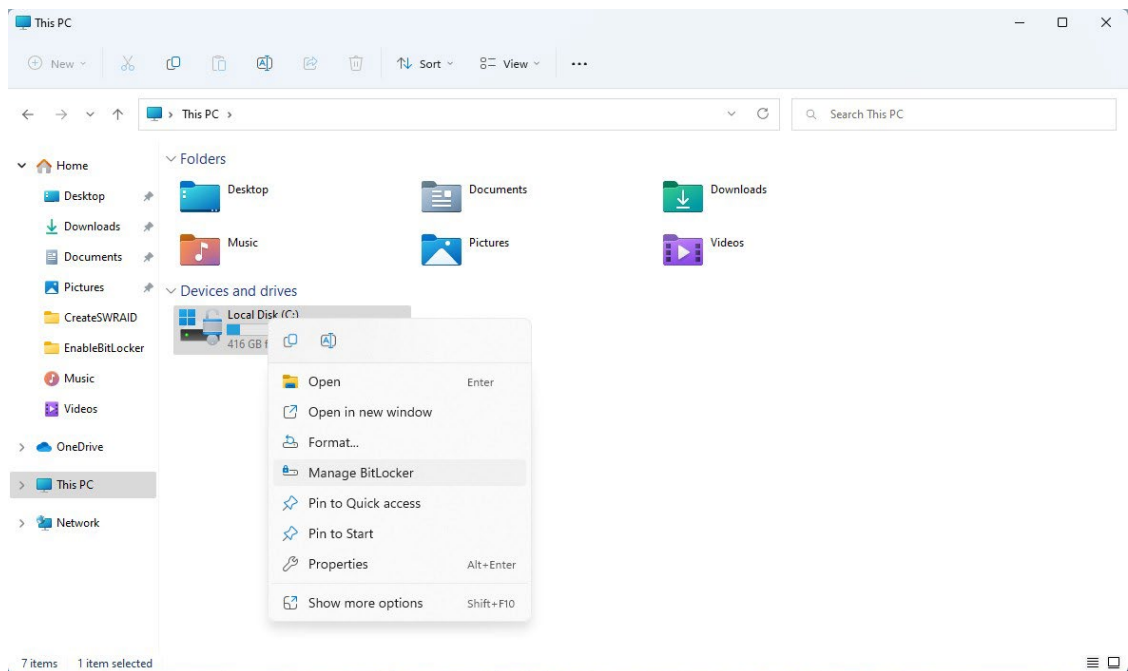


6. Wait for the encryption process to complete and then click **Close**.

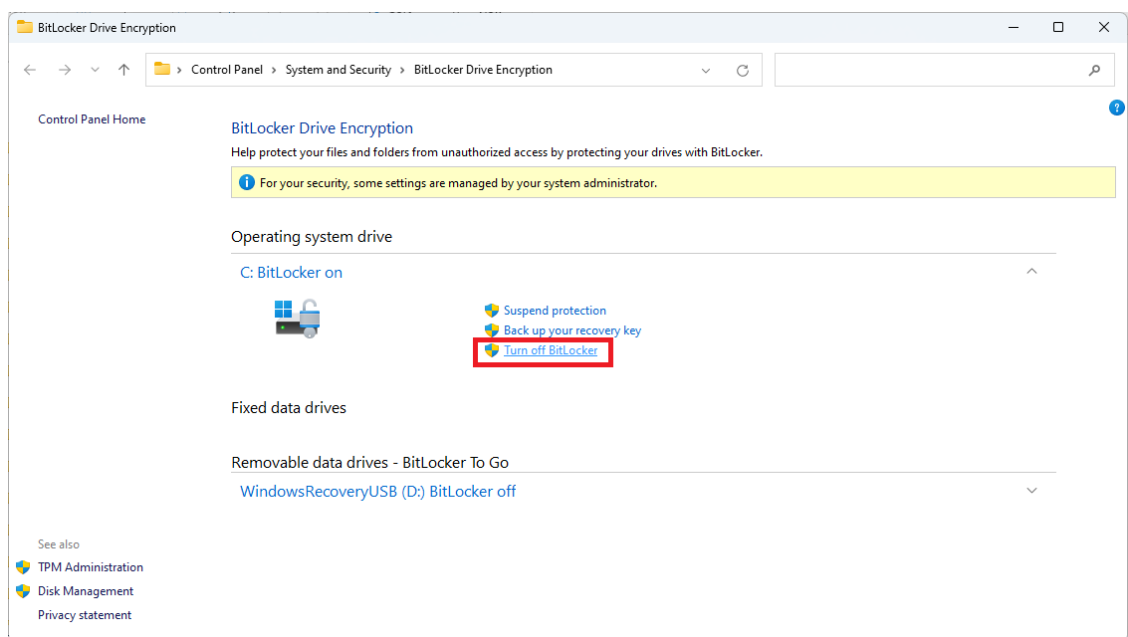


Disabling the BitLocker

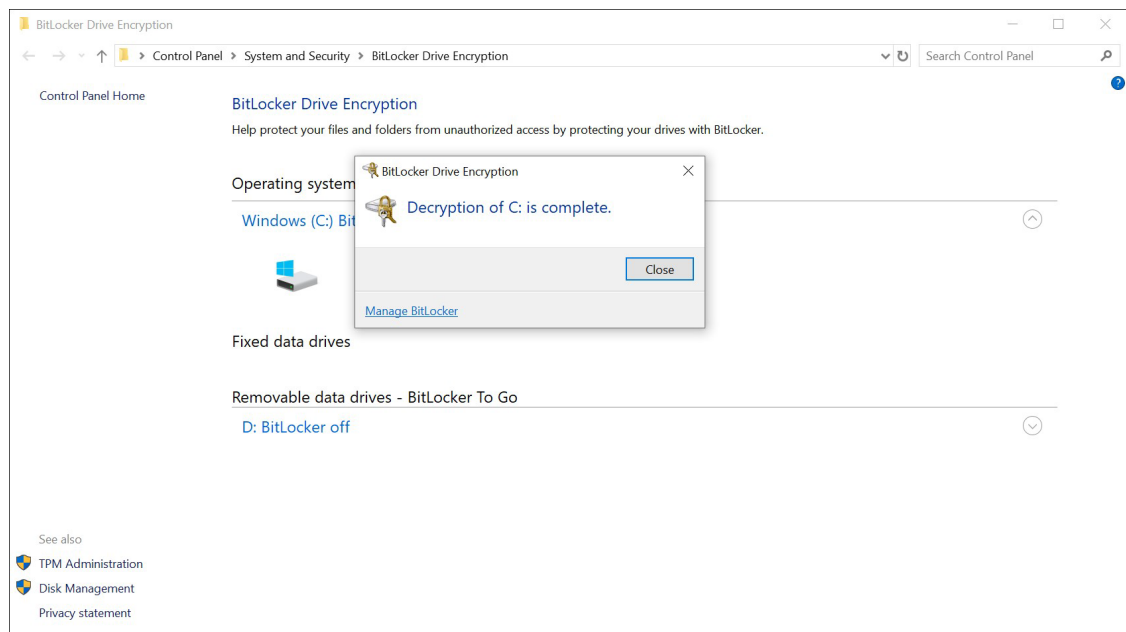
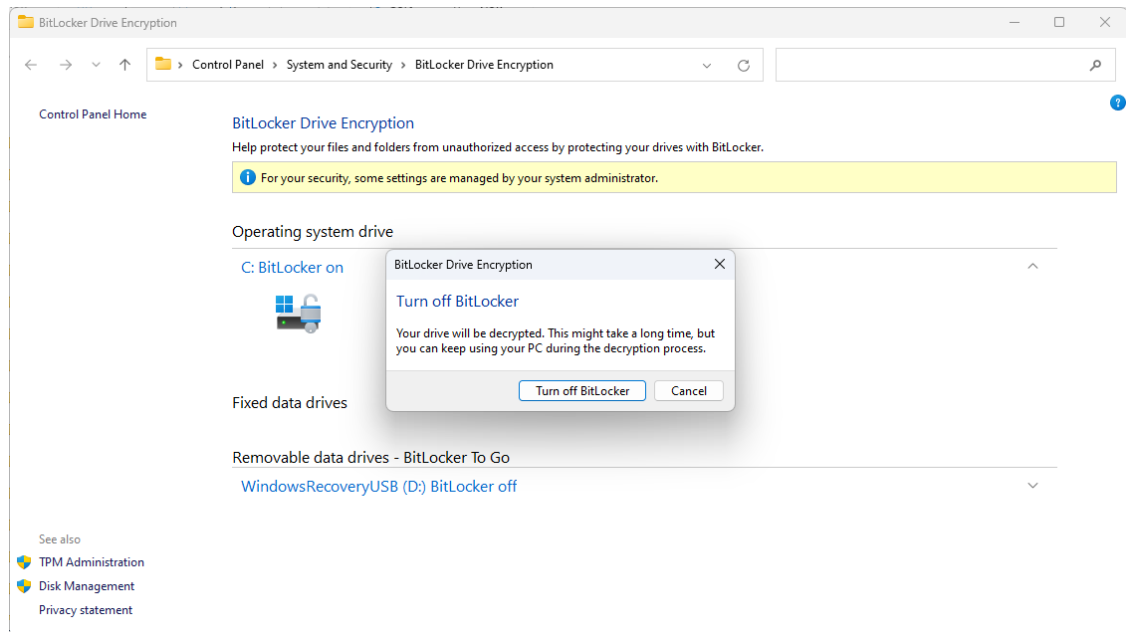
1. In the **Windows Devices and drives**, right-click on the drive and select **Manage BitLocker**.



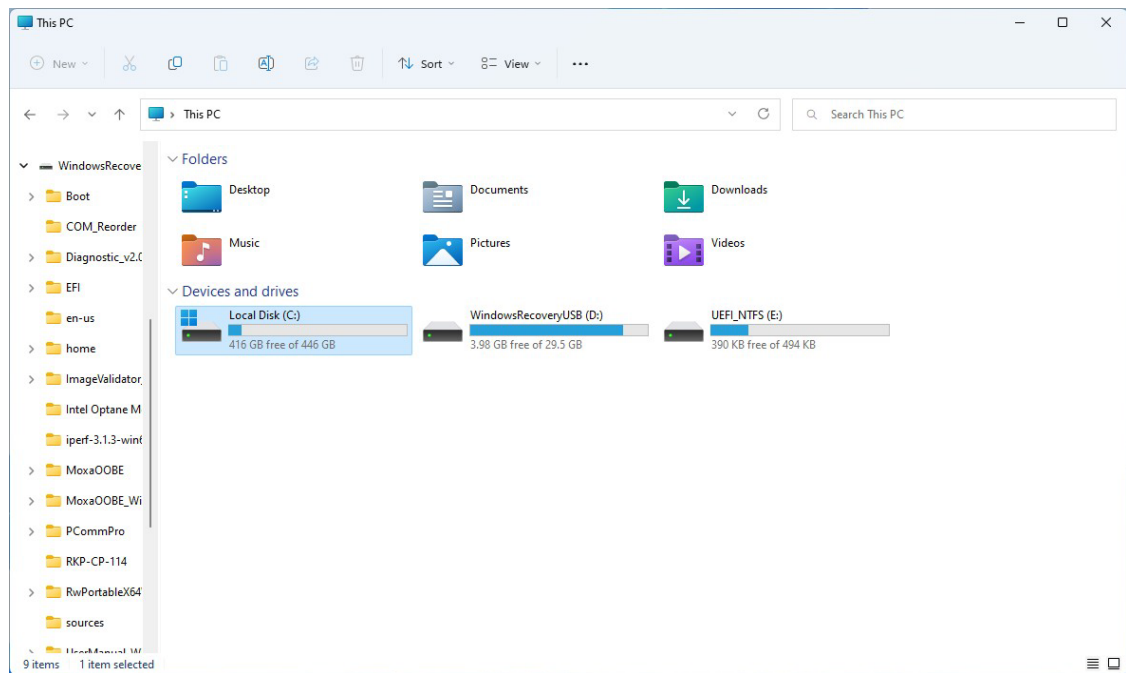
2. Click on **Turn off BitLocker**.



3. Wait for the decryption process to complete and click **Close** to exit the program.



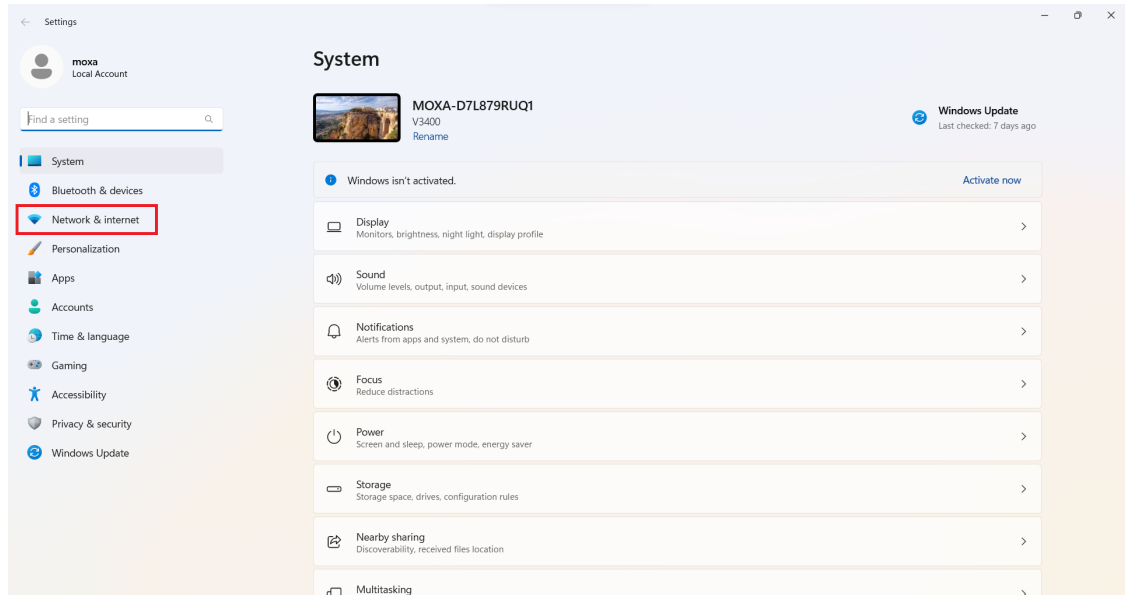
4. Check the disk status after the decryption process is completed.



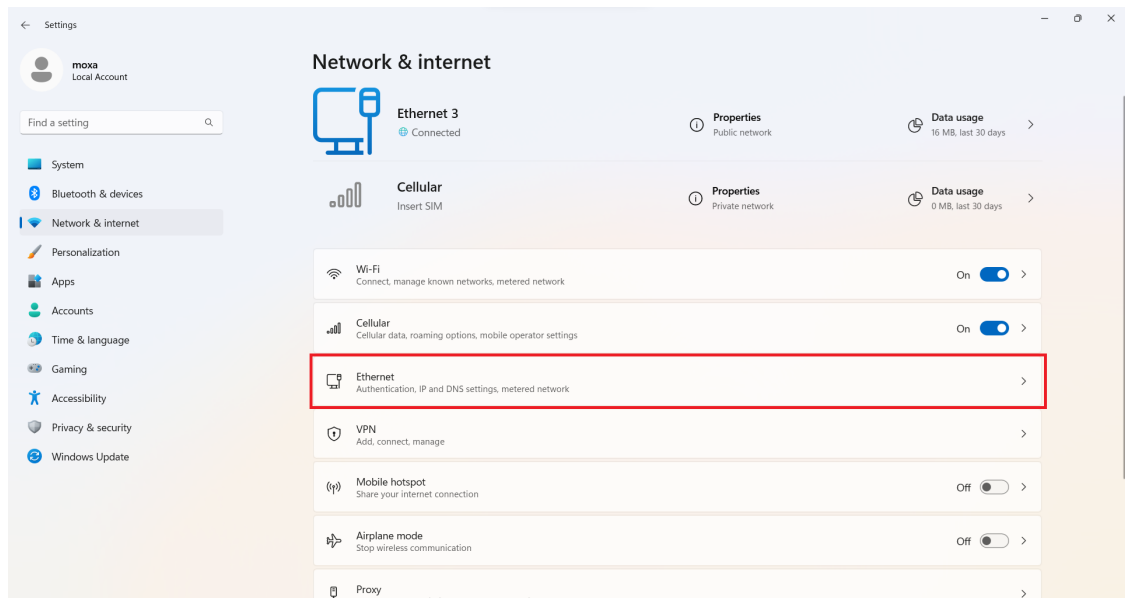
4. Network

Ethernet Setting

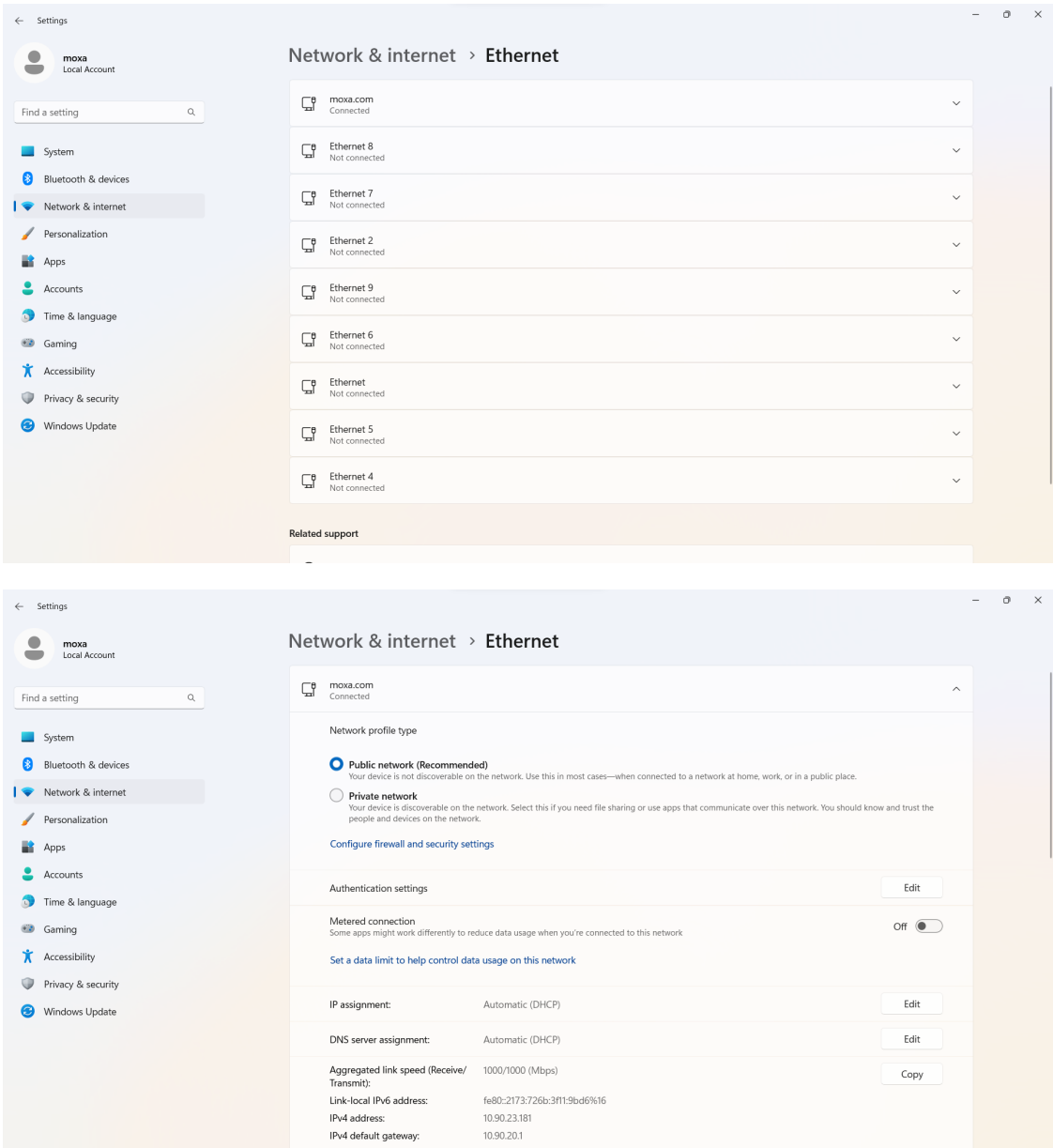
1. In Windows Settings, select **Network & Internet**.



2. Select **Ethernet**.

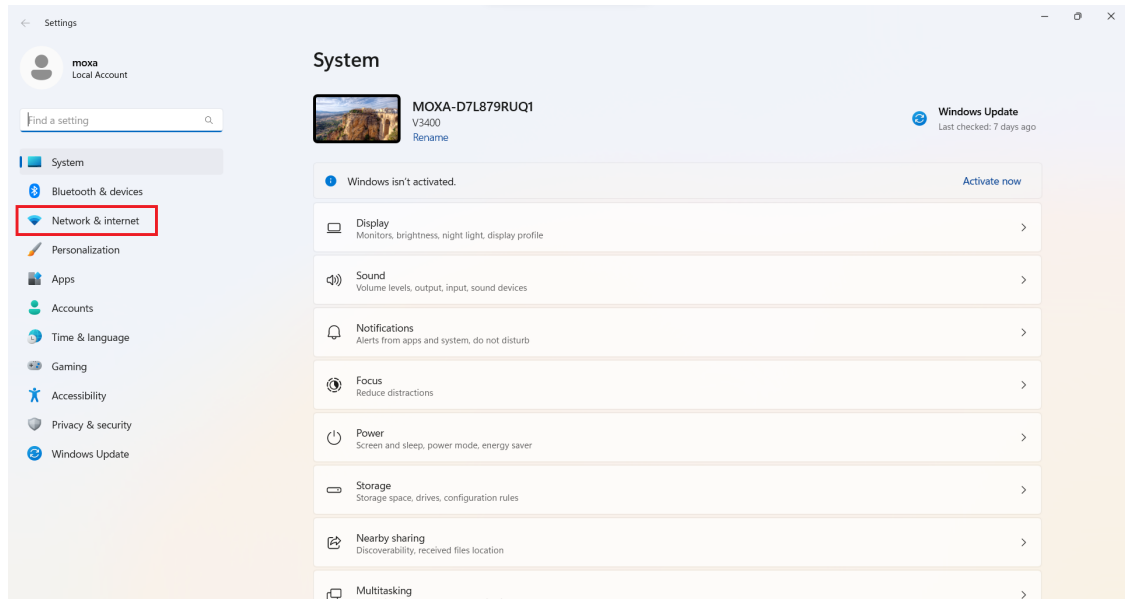


3. Select the Ethernet you want to set.

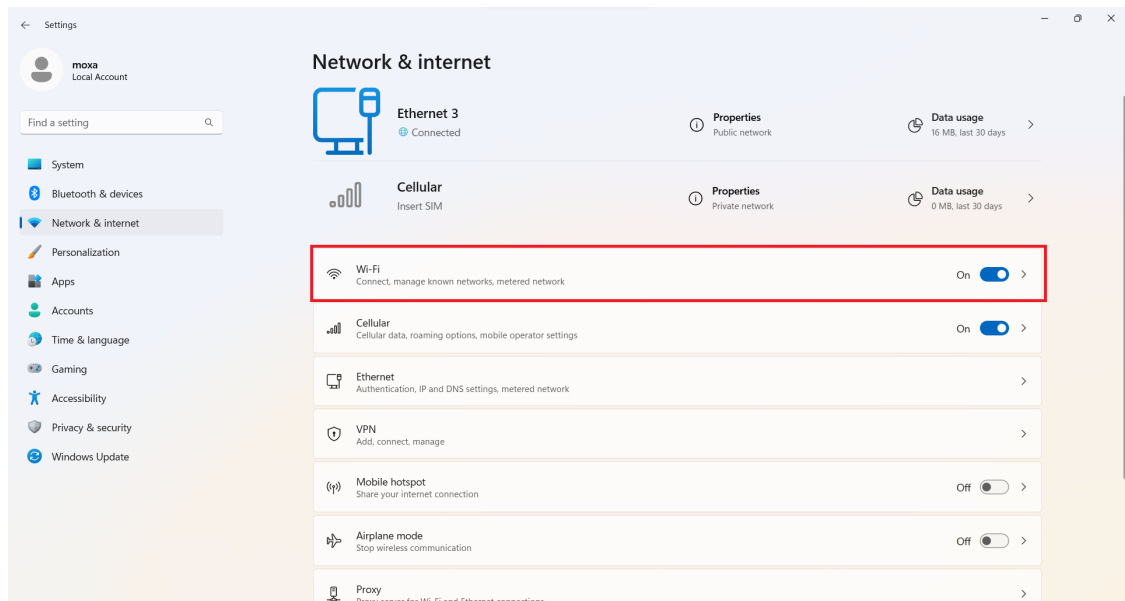


Wi-Fi Setting

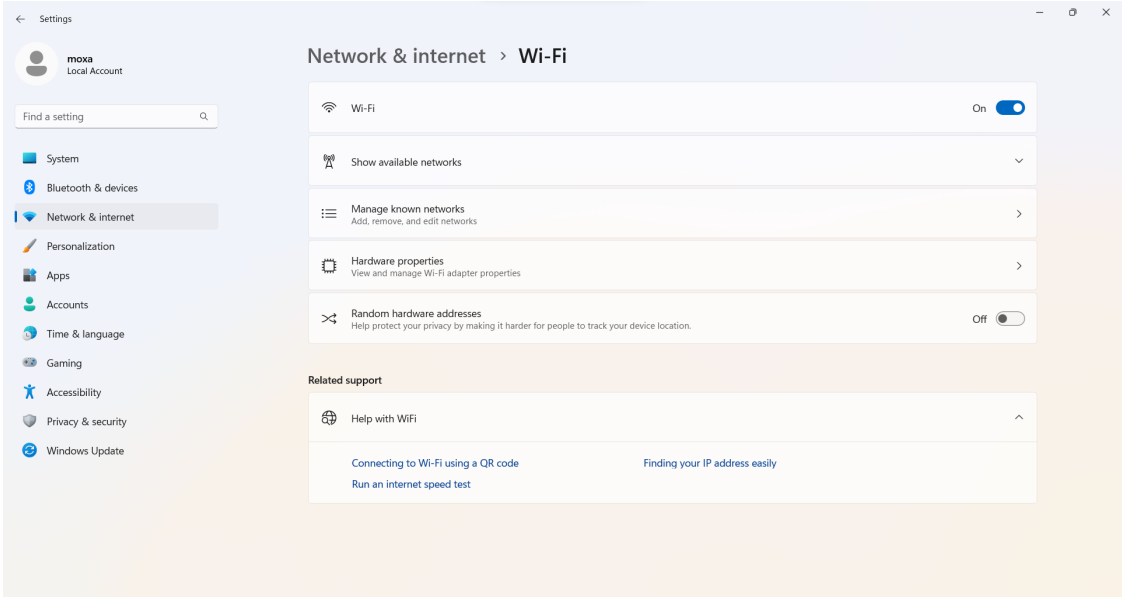
1. In Windows Settings, select **Network & Internet**.



2. Select **Wi-Fi**.



3. Edit Wi-Fi setting.



5. Unified Write Filter

Unified Write Filter (UWF) is an optional feature that helps to protect your drives by intercepting and redirecting any writes to the drive (app installations, settings changes, saved data) to a virtual overlay. The virtual overlay is a temporary location that is usually cleared during a reboot or when a guest user logs off.

UWF provides a clean experience for thin clients and workspaces that have frequent guests, like school, library, or hotel computers. Guests can work, change settings, and install software. After the device reboots, the next guest receives a clean experience. It increases security and reliability for kiosks, IoT-embedded devices, and other devices where new apps are not expected to be frequently added.

This chapter describes how to use the Unified the Write Filter (UWF).

To use the UWF, you must first install the feature and enable it; the default is disable.

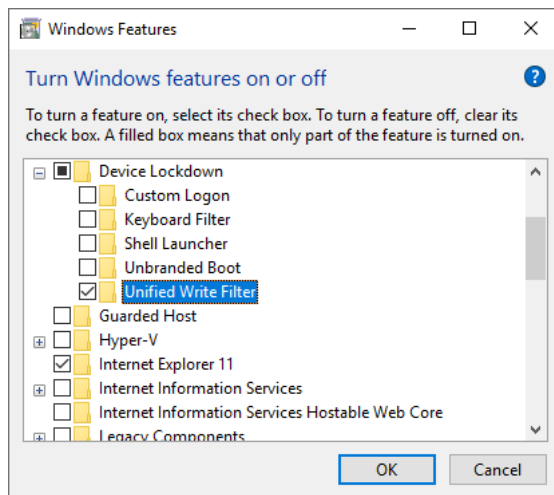
The first time you enable UWF on your device, UWF makes the following changes to your system to improve its performance:

- **Paging files are disabled.**
- **System restore is disabled.**
- **SuperFetch is disabled.**
- **File indexing service is turned off.**
- **Fast boot is disabled.**
- **Defragmentation service is turned off.**
- **BCD setting bootstatuspolicy is set to ignoreallfailures.**

After UWF is enabled, you can select a drive that you want to protect and start using UWF. UWF can help you manage PCs and devices remotely using WMI.

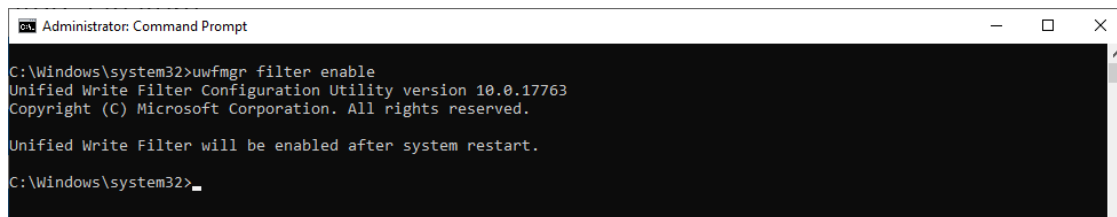
Turning on UWF on a Running PC

- Install UWF.
 - a. In the Windows **Start** window, type **Turn Windows features on or off**.
 - b. Open the **Windows Features** window and expand the **Device Lockdown** node.
 - c. Select **Unified Write Filter** and click **OK**.
 - d. Windows searches for the required files and displays a progress bar.
Once the files are found, Windows applies the changes. When the changes are complete, a message to this effect is displayed.
 - e. Click **Close**.



- Enable the following filter as an Administrator:

cmd uwfmgr filter enable



```
Administrator: Command Prompt

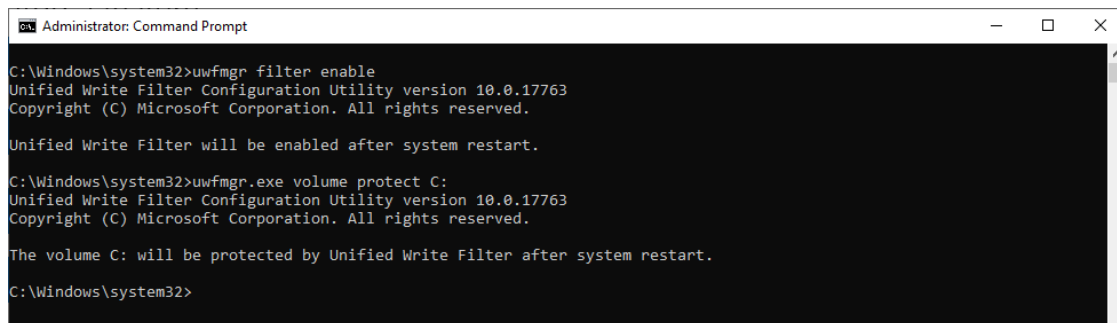
C:\Windows\system32>uwfmgr filter enable
Unified Write Filter Configuration Utility version 10.0.17763
Copyright (C) Microsoft Corporation. All rights reserved.

Unified Write Filter will be enabled after system restart.

C:\Windows\system32>
```

- Enable write protection for a drive:

cmd uwfmgr.exe volume protect C:



```
Administrator: Command Prompt

C:\Windows\system32>uwfmgr filter enable
Unified Write Filter Configuration Utility version 10.0.17763
Copyright (C) Microsoft Corporation. All rights reserved.

Unified Write Filter will be enabled after system restart.

C:\Windows\system32>uwfmgr.exe volume protect C:
Unified Write Filter Configuration Utility version 10.0.17763
Copyright (C) Microsoft Corporation. All rights reserved.

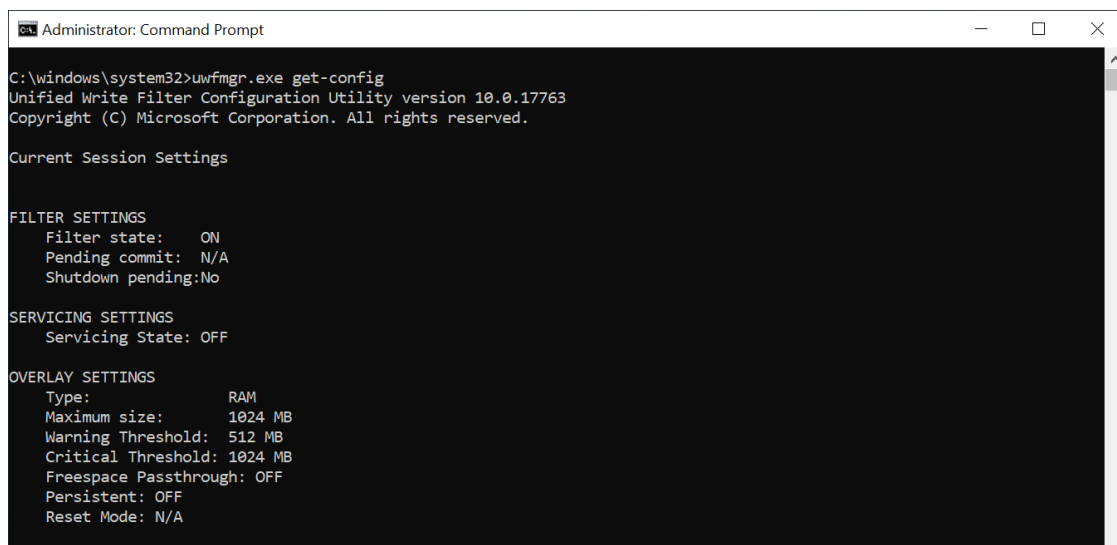
The volume C: will be protected by Unified Write Filter after system restart.

C:\Windows\system32>
```

- Restart your computer.

- Confirm that UWF is running:

cmd uwfmgr.exe get-config



```
Administrator: Command Prompt

C:\windows\system32>uwfmgr.exe get-config
Unified Write Filter Configuration Utility version 10.0.17763
Copyright (C) Microsoft Corporation. All rights reserved.

Current Session Settings

FILTER SETTINGS
  Filter state:    ON
  Pending commit: N/A
  Shutdown pending: No

SERVICING SETTINGS
  Servicing State: OFF

OVERLAY SETTINGS
  Type:           RAM
  Maximum size:   1024 MB
  Warning Threshold: 512 MB
  Critical Threshold: 1024 MB
  Freespace Passthrough: OFF
  Persistent:     OFF
  Reset Mode:     N/A
```

Installing UWF Using WMI

If you have already installed Windows on your computer and you do not want to use a provisioning package, you can configure UWF by using Windows Management Instrumentation (WMI) providers.

To turn on UWF using WMI, use the **UWF_Filter** function, specifically the **UWF_Filter.Enable** method in one of the following ways:

- Use the WMI providers directly in a PowerShell script
- Use the WMI providers directly in an application
- Use the command line tool, uwfmgr.exe



NOTE

You must restart your computer after you turn on or turn off UWF for the changes to take effect.

You can also change the settings after you turn on UWF. For example, you can move the page file location to an unprotected volume and re-enable paging files.



IMPORTANT!

If you add UWF to your image by using SMI settings in the unattend.xml file, turning on UWF only sets the bootstatuspolicy BCD setting and turns off the defragmentation service. You must manually turn off the other features and services if you want to increase the performance of UWF.

After the device is restarted, UWF maintains configuration settings for the current session in a registry. UWF automatically excludes these registry entries from its filter. Static configuration changes do not take effect until after a device restarts; the changes are saved in registry entries for use in the next session. Dynamic configuration changes occur immediately and persist after a device restarts.

6. Driver

Moxa provides verified drivers for each device on our official website. Please access the Moxa support page (<https://www.moxa.com/en/support>) and search for the device from the searching window (For Example: MC-3201).

The screenshot shows the Moxa website's support page. The header includes the Moxa logo and navigation links: Products, Solutions, Support, How to Buy, and About Us. There are also links for Contact Us, Partner Zone, My Moxa, and Sign In. The main heading is 'Support' with a subtext: 'Find product resources, request support, or send in your product for repair.' Below this, there is a section titled 'Select a Product Series' which contains a dropdown menu. The dropdown menu is open, showing a search bar with 'MC-3201' entered and a list of results, with 'MC-3201 Series' selected. To the right of the dropdown menu, there are three main resource categories: 'Software & Documentation' (with a download icon), 'Product Repair Service/RMA' (with a gear icon), and 'Literature Library' (with a book icon). Each category has a brief description of the service or resource.

Select a Product Series

--Select--

MC-3201

MC-3201 Series

Software & Documentation
Easily find drivers, software, and documentation for a specific product.

Product Repair Service/RMA
Moxa's product repair service centers provide quick, quality service with complete traceability of your product.

Literature Library
Moxa offers a wealth of resources to help you find in-depth information on our products and solutions as well as the technologies that drive them.

From the **Software & Documentation** page, filter by **Driver** and download the driver package. The driver packages are categorized by OS version, with separate sections for **Peripheral** and **Expansion modules**.

[Software & Documentation](#)[Product FAQs](#)[Security Advisories](#)

Related Software, Firmware, and Drivers

FILTER

Operating System

All

Driver(4)

Software Package(3)

Utility(2)

NAME	TYPE	CHECKSUM	VERSION	OPERATING SYSTEM	RELEASE DATE
Driver for MC-3201 Series (wireless for Windows 10 IoT Enterprise LTSC 2021) 143.6 MB	 Driver	SHA-512 	v1.0	- Windows 10 IoT Enterprise LTSC 2021	May 11, 2023 Release notes
Driver for MC-3201 Series (Peripherals for Windows 10 Enterprise LTSC 21H2) -1.0 bytes	 Driver	SHA-512 	v1.0	- Windows 10 IoT Enterprise LTSC 2019	May 11, 2023 Release notes
Driver for MC-3201 Series (Peripherals for Windows 10 IoT Enterprise LTSC 2019) 1.2 GB	 Driver	SHA-512 	v1.0	- Windows 10 IoT Enterprise LTSC 2019	May 11, 2023 Release notes
Driver for MC-3201 Series (Expansion modules for Windows 10 IoT Enterprise LTSC 2019) 157.9 MB	 Driver	SHA-512 	v1.0	- Windows 10 IoT Enterprise LTSC 2019	May 11, 2023 Release notes

7. Utility

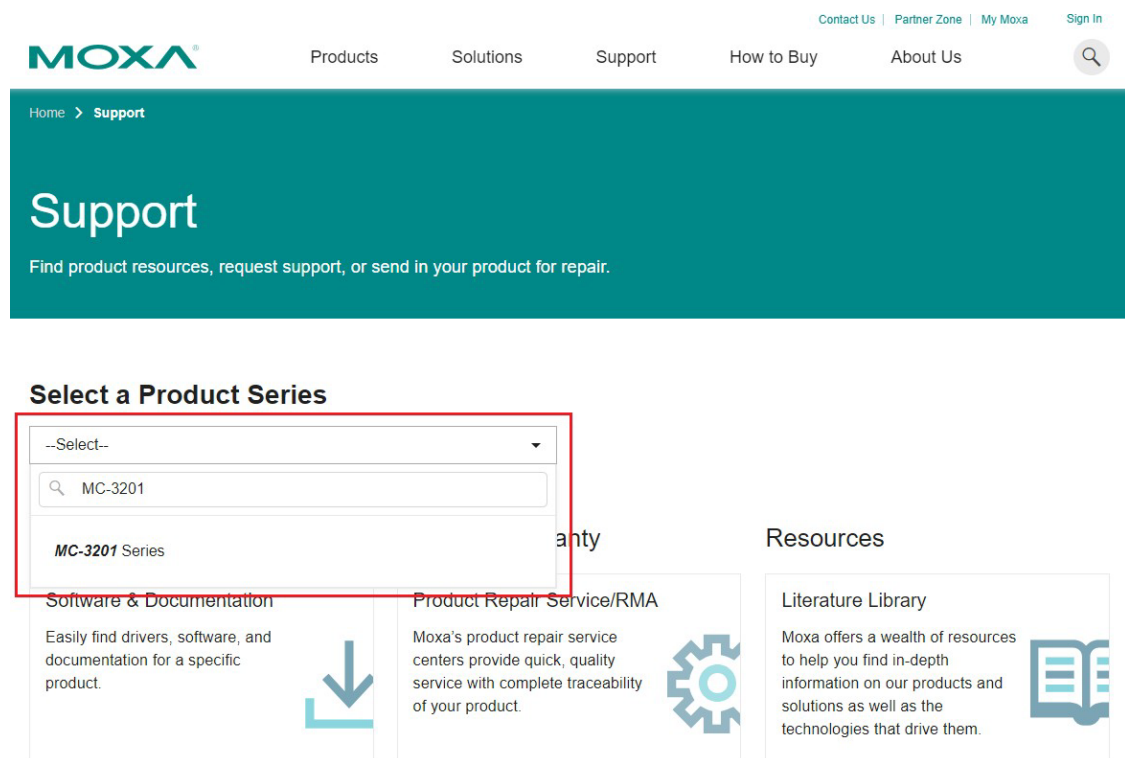
This chapter describes the usage of the following:

- **Moxa IO Controller**
- **Serial Interface**
- **Moxa Sort Net Name**
- **Moxa Audio Configuration**
- **Moxa MCU Firmware Upgrade**
- **Moxa Panel Configuration**

Where to Find the Utility

The utilities will be preinstalled in the device if the Windows 10 OS is provided by Moxa. If you install Windows 10 by yourself, go to the Moxa support page (<https://www.moxa.com/en/support>) to download the utilities.

On the support page, search for your device (e.g., MC-3201).



From the **Software & Documentation** page, filter by **Utility** and download the installation *.zip file.



MC-3201 Series

Compact computers with 11th Gen Intel® Core™ processor, designed for IIoT, AI, and marine applications, -20 to 55°C operating temperature

GO TO PRODUCT PAGE

Save

Software & Documentation Product FAQs Security Advisories

Related Software, Firmware, and Drivers

FILTER Operating System All Driver(4) Software Package(3) **Utility(2)**

NAME	TYPE	CHECKSUM	VERSION	OPERATING SYSTEM	RELEASE DATE
Utility for MC-3201 Series (Windows 10 IoT Enterprise LTSC 2021) 5.9 MB	Utility	SHA-512	v1.0	- Windows 10 IoT Enterprise LTSC 2021	May 11, 2023 Release notes
Utility for MC-3201 Series (Windows 10 IoT Enterprise LTSC 2019) 5.1 MB	Utility	SHA-512	v1.0	- Windows 10 IoT Enterprise LTSC 2019	May 11, 2023 Release notes

Dependent Packages

- Dependent packages must be installed before the utility is installed; you will need to install the dependent packages to ensure the smooth operation of the utility. Use the following links to download and install the packages.
- Microsoft Visual C++ Redistributable:
<https://learn.microsoft.com/en-us/cpp/windows/latest-supported-vc-redist?view=msvc-170>
- Microsoft .NET Framework 4.8:
<https://support.microsoft.com/en-us/topic/microsoft-net-framework-4-8-offline-installer-for-windows-9d23f658-3b97-68ab-d013-aa3c3e7495e0>

Moxa IO Controller

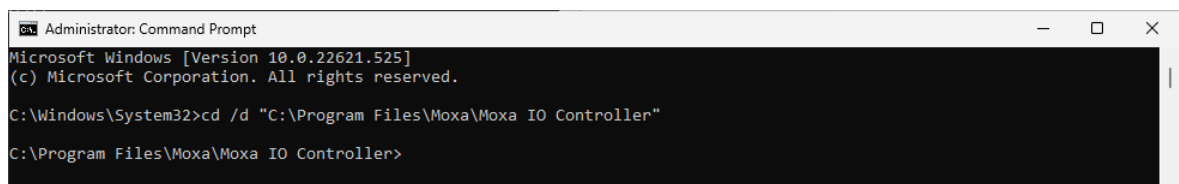
Moxa IO Controller Utility is used to control the peripherals I/Os as well as the interface of expansion modules on the device.

This section describes how to use the Moxa IO Controller utility and the following content will be included.

- Setting the DIO Status
- Setting the UART Mode
- Setting the PCIE Slot Power Status (only for MPC-3XX1)
- Setting the PCIE Reset Pin Status (only for MPC-3XX1)

You can use the preinstalled utility or download and install the utility from <https://www.moxa.com/en/support>.

Use the pre-installed utility or install the MoxaIOControllerSetup utility from the Moxa support page. To use the Moxa IO Controller utility, first install the utility and enable the utility to configure the DIO, UART, Relay and LED mode. After the installation process is complete, run the Windows command prompt as an Administrator and change the path to C:\Program Files\Moxa\Moxa IO Controller.



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.22621.525]
(c) Microsoft Corporation. All rights reserved.

C:\Windows\System32>cd /d "C:\Program Files\Moxa\Moxa IO Controller"

C:\Program Files\Moxa\Moxa IO Controller>
```

Setting the DIO Status

Run the **mx-dio-ctl --help** command to see the instructions on using this utility and follow them to get or set the DIO status.



IMPORTANT!

The DIN and DOUT indices start at 0. Even though the console output starts at 1, the indices still start at 0.

```
Select Administrator: Command Prompt
C:\Program Files\Moxa\Moxa IO Controller>mx-dio-ctl.exe --help
mx-dio-ctl 2.0.2307.10000
Copyright (C) 2019 Moxa Inc. All rights reserved.

-i          -i <#DIN index> (Start from 0)
-o          -o <#DOUT index> (Start from 0)
-m          -m <status>
            0 --> LOW
            1 --> HIGH
-c          -c <#DIN:0 /DOUT:1>

--help      Display this help screen.
--version   Display version information.

C:\Program Files\Moxa\Moxa IO Controller>
```

Example:

```
Administrator: Command Prompt
C:\Program Files\Moxa\Moxa IO Controller>mx-dio-ctl.exe -c 0
DIN port count: 4

C:\Program Files\Moxa\Moxa IO Controller>mx-dio-ctl.exe -c 1
DOUT port count: 2

C:\Program Files\Moxa\Moxa IO Controller>mx-dio-ctl.exe -i 0
DIN port 0 status: 1

C:\Program Files\Moxa\Moxa IO Controller>mx-dio-ctl.exe -o 0
DOUT port 0 status: 1

C:\Program Files\Moxa\Moxa IO Controller>mx-dio-ctl.exe -o 0 -m 0
DOUT port 0 status: 0

C:\Program Files\Moxa\Moxa IO Controller>mx-dio-ctl.exe -i 0
DIN port 0 status: 1

C:\Program Files\Moxa\Moxa IO Controller>
```

Setting the UART Mode

Run the **mx-uart-ctl --help** command to see instructions on using this utility and follow the onscreen instructions to get or set the UART mode.



IMPORTANT!

The UART index starts from 0. Even though the console output starts at 1, the index still starts at 0.

```
Administrator: Command Prompt
C:\Program Files\Moxa\Moxa IO Controller>mx-uart-ctl.exe --help
mx-uart-ctl 2.0.2307.10000
Copyright (C) 2019 Moxa Inc. All rights reserved.

-p          -p <#port index> (Start from 0)

-m          -m <#uart mode>
0 --> set to RS232 mode
1 --> set to RS485-2W mode
2 --> set to RS485-4W mode
3 --> set to RS422 mode

-c          -c

--help      Display this help screen.
--version   Display version information.

C:\Program Files\Moxa\Moxa IO Controller>
```

Example:

```
Administrator: Command Prompt
C:\Program Files\Moxa\Moxa IO Controller>mx-uart-ctl.exe -c
COM port count: 2

C:\Program Files\Moxa\Moxa IO Controller>mx-uart-ctl.exe -p 0
Current uart mode is RS232 interface.

C:\Program Files\Moxa\Moxa IO Controller>mx-uart-ctl.exe -p 0 -m 1
Set OK.

Current uart mode is RS485-2W interface.

C:\Program Files\Moxa\Moxa IO Controller>
```

Setting PCIE Slot Power Status (only for MPC-3XX1 Series)

Run the **mx-pcie-ctl --help** command to see instructions on using this utility and follow the onscreen instructions to get or set the status of the PCIE slot power.



IMPORTANT!

The PCIE Slot index starts from 0. Even though the console output starts at 1, the index still starts at 0.

```
Administrator: Command Prompt

C:\Program Files\Moxa\Moxa IO Controller>mx-pcie-ctl.exe --help
mx-pcie-ctl 1.2.1907.10000
Copyright (C) 2019 Moxa Inc. All rights reserved.
USAGE:
Get pcie power status from pcie slot 1:
  mx-pcie-ctl -i 1
Set pcie slot 1 power on:
  mx-pcie-ctl -i 1 -m 1
Set pcie slot 1 power on with delay Time 200ms:
  mx-pcie-ctl -i 1 -m 1 -t 200

-i      Required. -i <#PCIE Slot index> (Start from 0)

-m      -m <pcie power status>
        0 --> PCIE power off
        1 --> PCIE power on

-t      -t <#PCIE Reset Delay time(ms)>

--help  Display this help screen.

--version Display version information.

C:\Program Files\Moxa\Moxa IO Controller>
```

Example:

```
Administrator: Command Prompt

C:\Program Files\Moxa\Moxa IO Controller>mx-pcie-ctl.exe -i 0
PCIE slot 0 power status: 1

C:\Program Files\Moxa\Moxa IO Controller>mx-pcie-ctl.exe -i 0 -m 0
PCIE slot 0 power status: 0

C:\Program Files\Moxa\Moxa IO Controller>
```


Setting PCIE Reset Pin Status (only for MPC-3XX1 Series)

Run the **mx-pciereset-ctl --help** command to see instructions on using this utility and follow the onscreen instructions to get or set the PCIE reset pin status and delay time .



IMPORTANT!

The PCIE reset pin index starts from 0. Even though the console output starts at 1, the index still starts at 0.

```
Administrator: Command Prompt

C:\Program Files\Moxa\Moxa IO Controller>mx-pciereset-ctl.exe --help
mx-reset-ctl 2.0.2203.10000
Copyright (C) 2019 Moxa Inc. All rights reserved.
USAGE:
Reset PCIE slot 1 :
  mx-pciereset-ctl -i 1
Reset PCIE slot 1 DelayTime 200ms:
  mx-pciereset-ctl -i 1 -t 200

-i          Required. -i <#PCIE Reset Slot index> (Start from 0)
-t          -t <#PCIE Reset Delay time(ms)>
--help      Display this help screen.
--version   Display version information.

C:\Program Files\Moxa\Moxa IO Controller>
```

Example:

```
Administrator: Command Prompt

C:\Program Files\Moxa\Moxa IO Controller>mx-pciereset-ctl.exe -i 0
PCIE slot 0 reset status: 1

C:\Program Files\Moxa\Moxa IO Controller>mx-pciereset-ctl.exe -i 0 -t 200
PCIE slot 0 reset status: 1

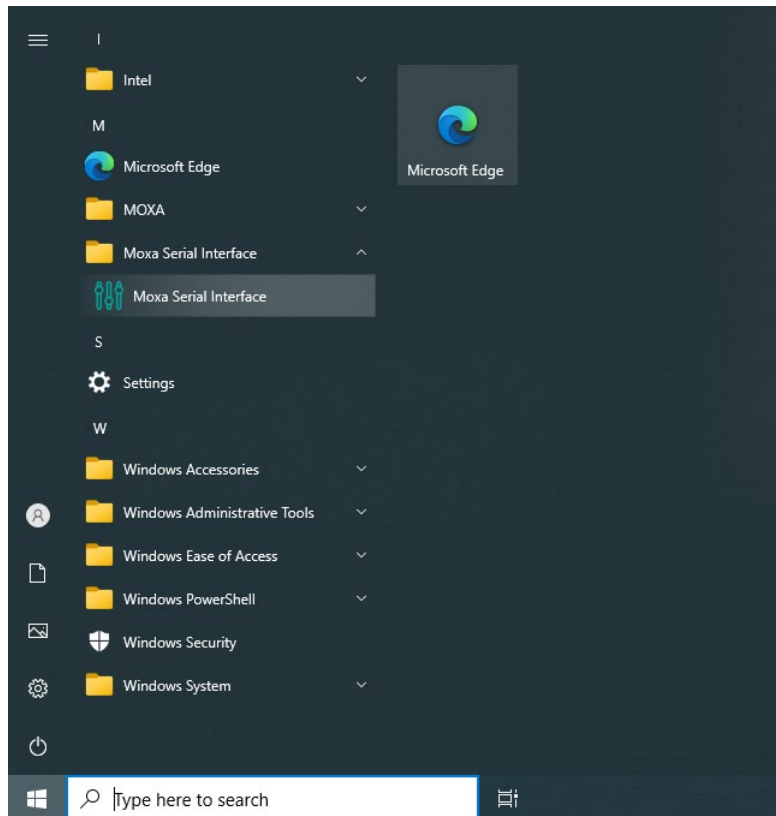
C:\Program Files\Moxa\Moxa IO Controller>
```

Moxa Serial Interface

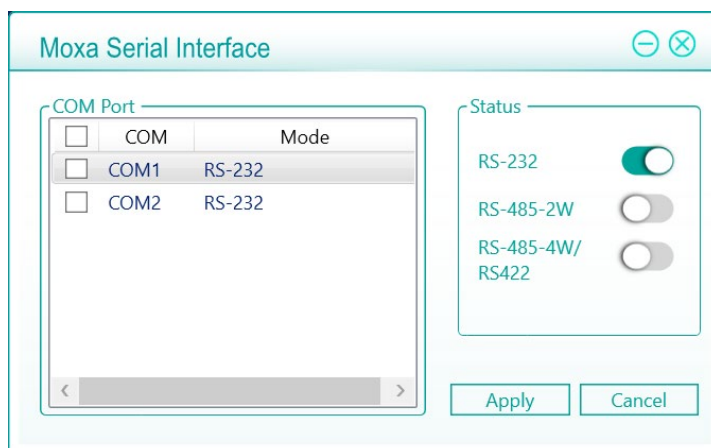
In this section, we describe how to use the Moxa Serial Interface utility to set the UART mode in your computer's serial interface.

Setting the Serial Port Mode

1. Install the Moxa Serial Interface utility.
2. From the Windows Start menu, run the **Moxa Serial Interface utility**.



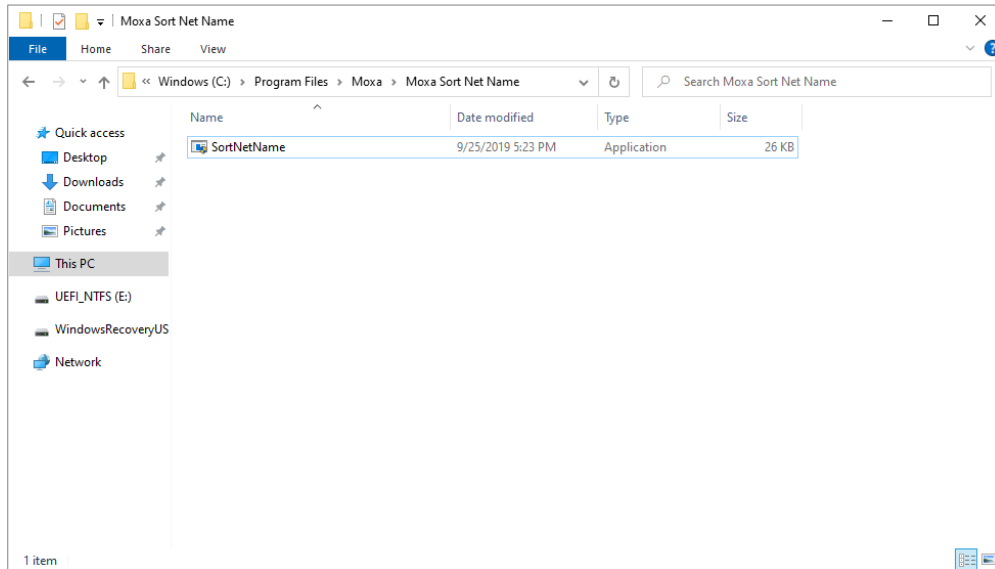
3. Select the target COM port and UART mode and click **Apply** to save the settings.



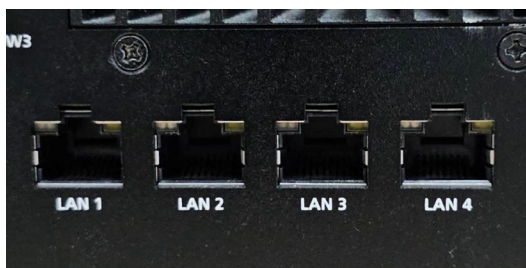
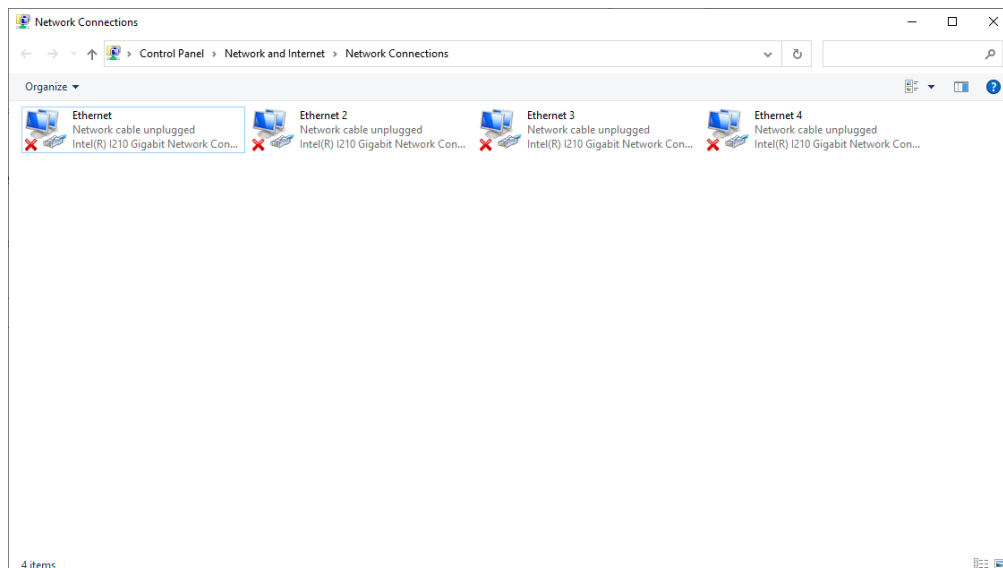
Moxa Sort Net Name

This section explains how to use the **Moxa Sort Net Name** utility to rename Ethernet adapters. This utility helps map the physical LAN port order on the chassis to the corresponding adapter names in the system.

1. Use the pre-installed utility or install the **MoxaSortNetName** utility from the Moxa support page.
2. The initial order of network names may be random.
3. After the installation process is complete, run the **SortNetName.exe** from **C:\Program Files\Moxa\Moxa Sort Net Name** as an Administrator.



4. If you want to rename the Ethernet adapter, wait for the installation process to complete. The order of the Ethernet adapter will correspond to the order of the label (e.g., **LAN 2** of the computer is mapped to **Ethernet 2** in Windows).

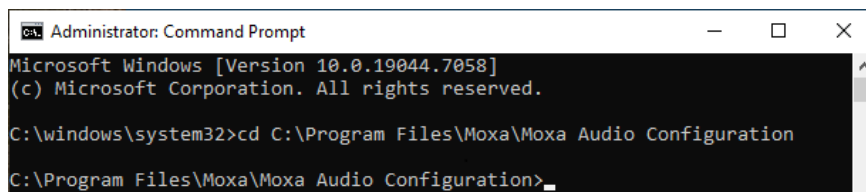
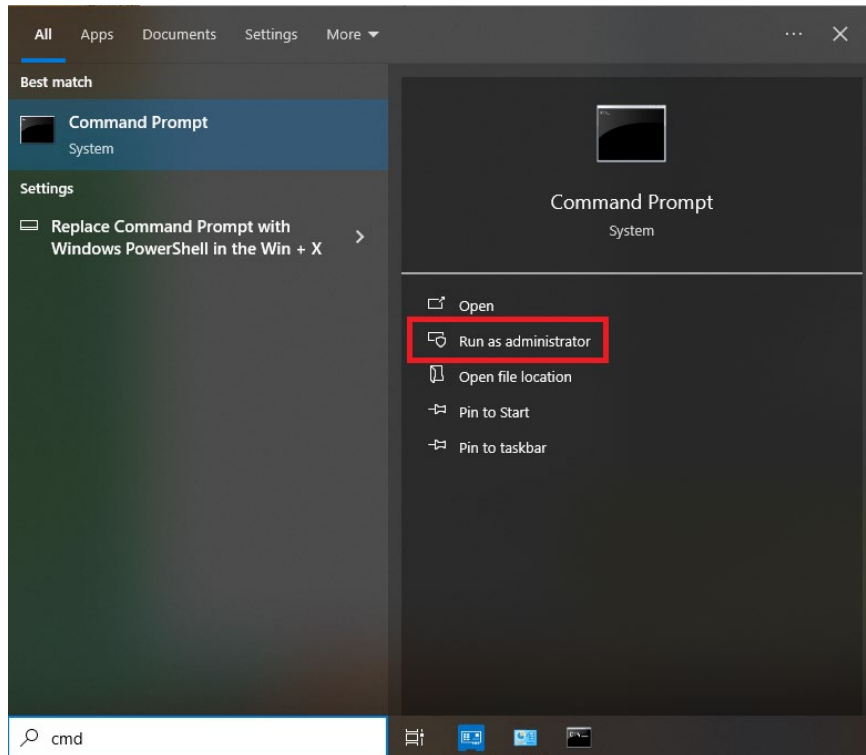


Moxa Audio Configuration (only for MPC-3XX1 Series)

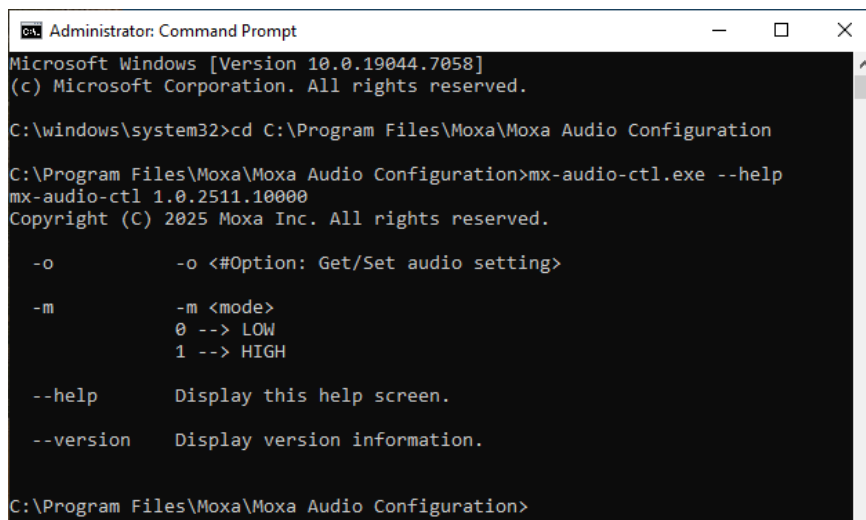
This tool allows users to independently update the firmware of the MCU (Microcontroller Unit).

To run the utility, do the following:

1. Open the Command Prompt as Administrator and enter **C:\ProgramFiles\Moxa\Moxa Audio Configuration**.



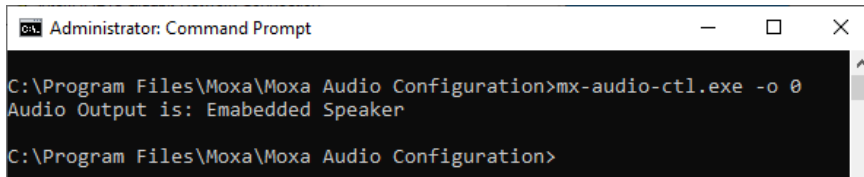
2. Run the **mx-audio-ctl --help** command to see instructions on using this utility and follow the onscreen instructions to get or set the audio output.



Usage

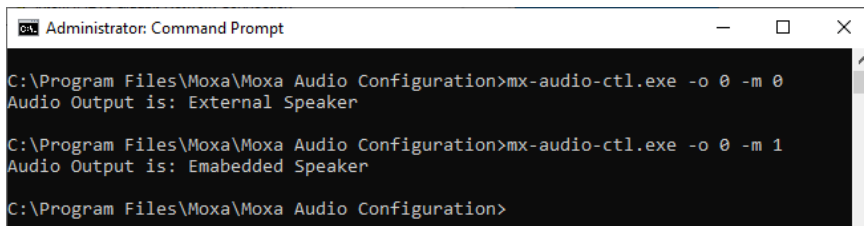
1. Run the following command to check the audio output.

```
mx-audio-ctl.exe -o 0
```



2. Run the following command to switch the audio output.

```
mx-audio-ctl.exe -o 0 -m <0:External Speaker, 1:Embedded Speaker>
```

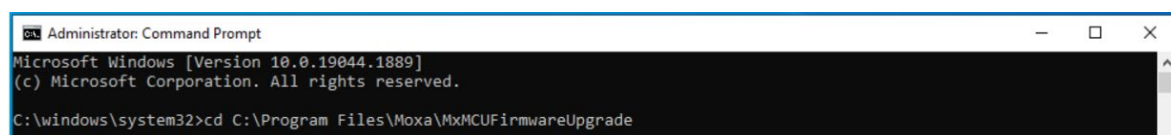
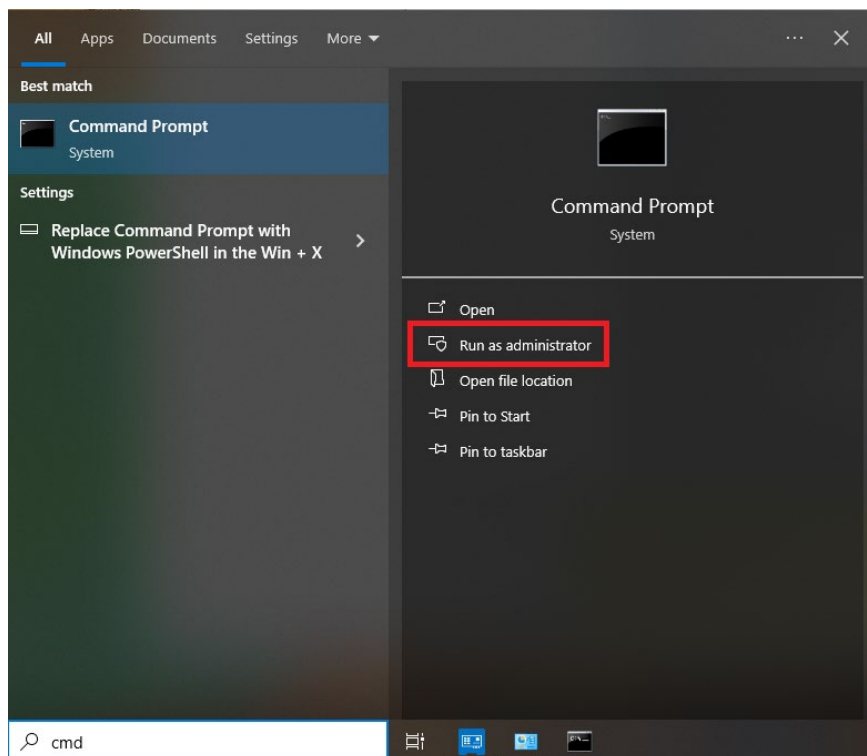


Moxa MCU Firmware Upgrade

This tool allows users to independently update the firmware of the MCU (Microcontroller Unit).

To run the utility, do the following:

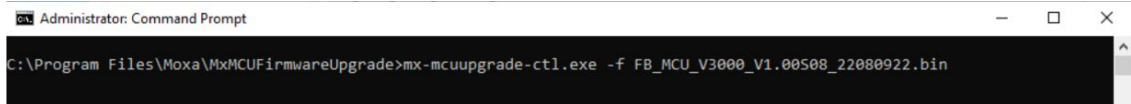
Open the Command Prompt as Administrator and enter
C:\ProgramFiles\Moxa\MxMCUFirmwareUpgrade\.



Upgrade the MCU Firmware

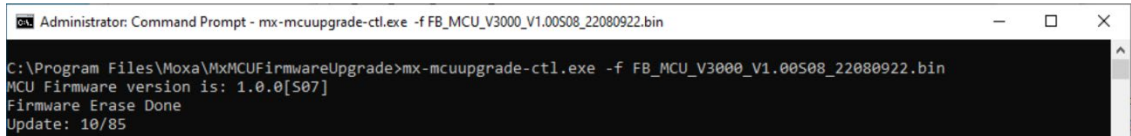
1. Download the latest MCU firmware upgrade file from Moxa's support website at <https://www.moxa.com/en/support>.
2. Copy the update files in **C:\Program Files\Moxa\MxMCUFirmwareUpgrade**.
3. Run the following command as Administrator to upgrade MCU firmware in Command Prompt.

```
mx-mcuupgrade-ctl.exe -f <file_name>
```



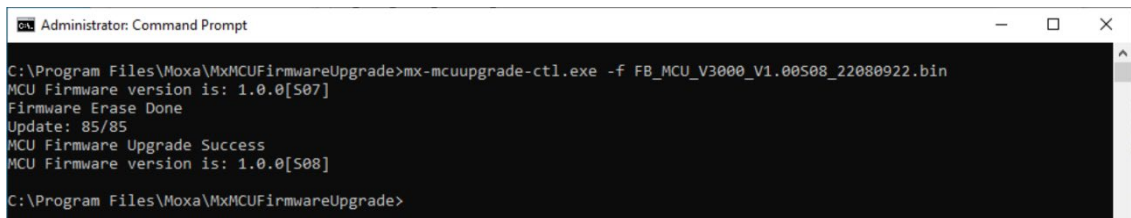
```
Administrator: Command Prompt
C:\Program Files\Moxa\MxMCUFirmwareUpgrade>mx-mcuupgrade-ctl.exe -f FB_MCU_V3000_V1.00508_22080922.bin
```

4. Waiting for update



```
Administrator: Command Prompt - mx-mcuupgrade-ctl.exe -f FB_MCU_V3000_V1.00508_22080922.bin
C:\Program Files\Moxa\MxMCUFirmwareUpgrade>mx-mcuupgrade-ctl.exe -f FB_MCU_V3000_V1.00508_22080922.bin
MCU Firmware version is: 1.0.0[S07]
Firmware Erase Done
Update: 10/85
```

5. Update completed

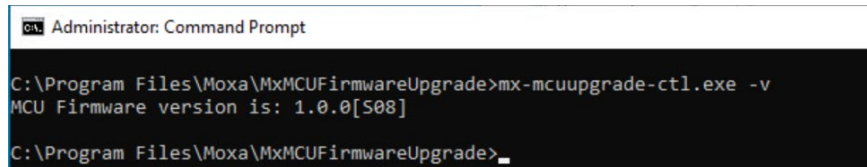


```
Administrator: Command Prompt
C:\Program Files\Moxa\MxMCUFirmwareUpgrade>mx-mcuupgrade-ctl.exe -f FB_MCU_V3000_V1.00508_22080922.bin
MCU Firmware version is: 1.0.0[S07]
Firmware Erase Done
Update: 85/85
MCU Firmware Upgrade Success
MCU Firmware version is: 1.0.0[S08]
C:\Program Files\Moxa\MxMCUFirmwareUpgrade>
```

Check MCU firmware version

Run the following command to check current MCU firmware version.

```
mx-mcuupgrade-ctl.exe -v
```



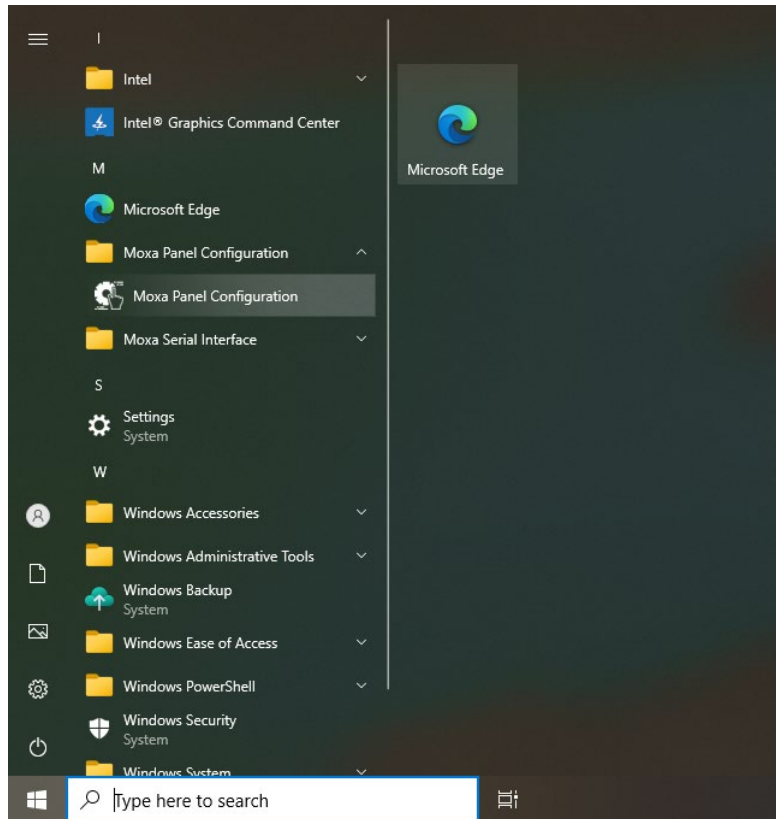
```
Administrator: Command Prompt
C:\Program Files\Moxa\MxMCUFirmwareUpgrade>mx-mcuupgrade-ctl.exe -v
MCU Firmware version is: 1.0.0[S08]
C:\Program Files\Moxa\MxMCUFirmwareUpgrade>
```

Moxa Panel Configuration

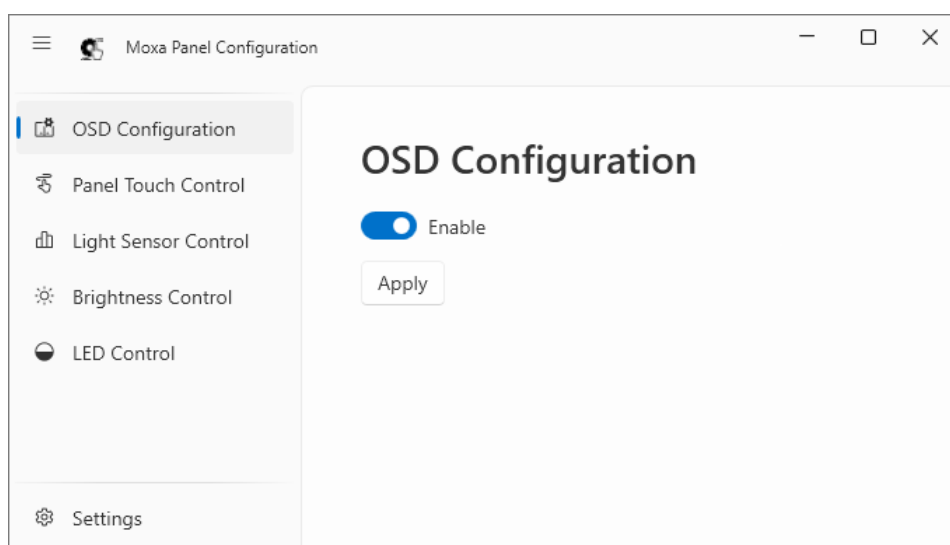
This toolkit provides utilities for performing panel-related operations, including both graphical user interface (GUI) tools and command-line tools.

GUI utility

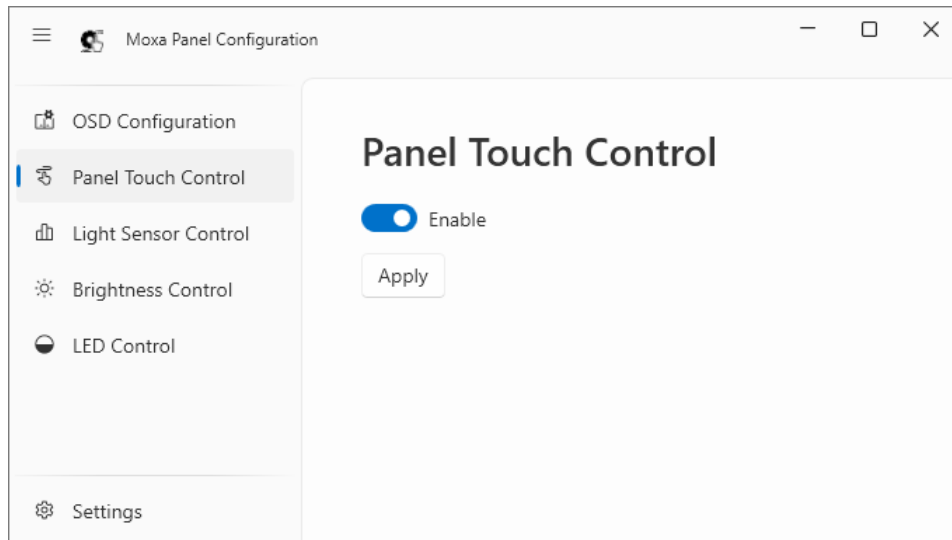
1. Install the Moxa Panel Configuration utility.
2. From the Windows Start menu, run the **Moxa Panel Configuration utility**.



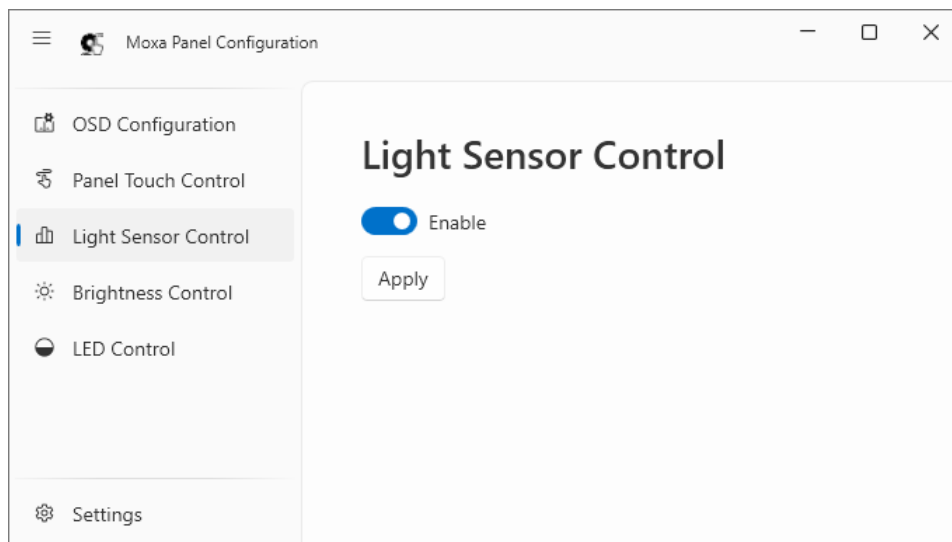
- **OSD configuration:** Configure whether a window appears when the brightness adjustment button is pressed. (Enabled by default)



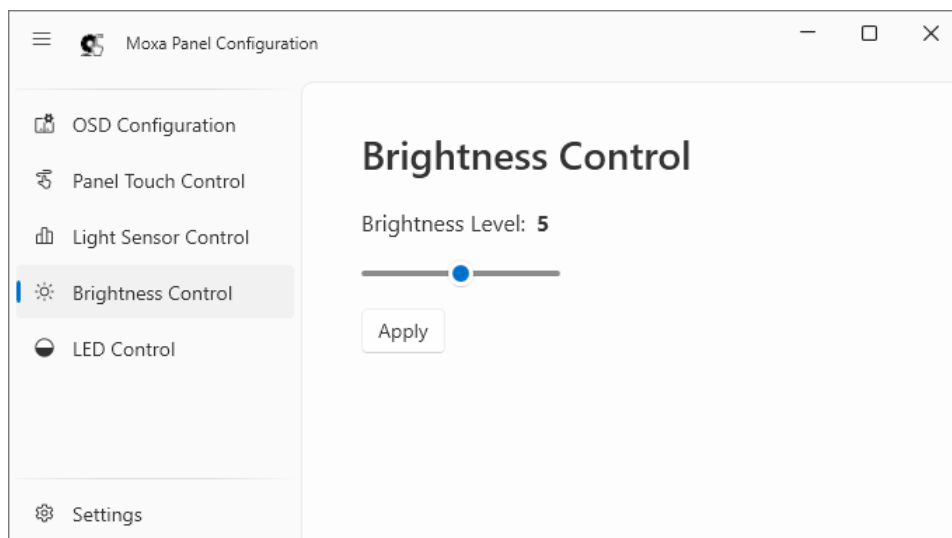
- **Panel Touch Control:** Enable or disable the touchscreen function. (Enabled by default)



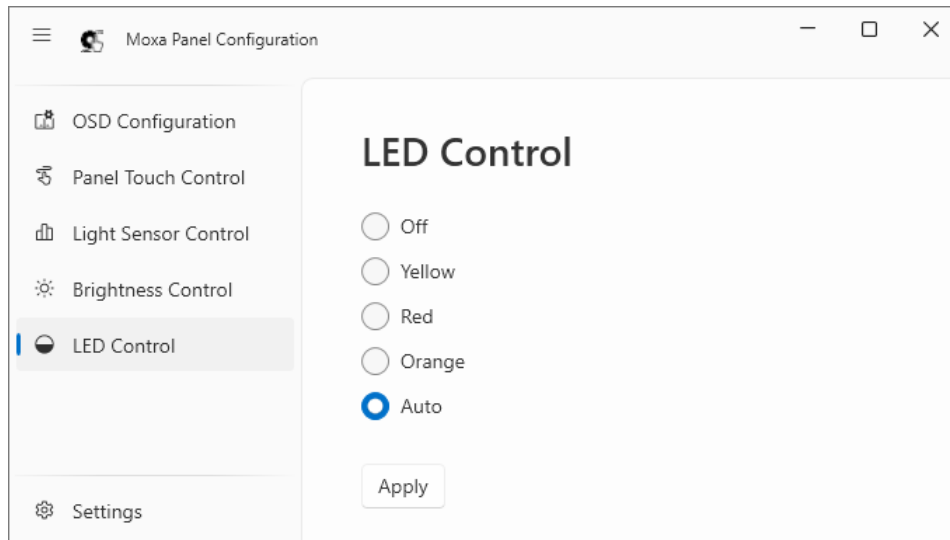
- **Light Sensor Control:** Enable or disable the light sensor. (Enabled by default)



- **Brightness Control:** Adjust the screen brightness. (Level 5 by default)

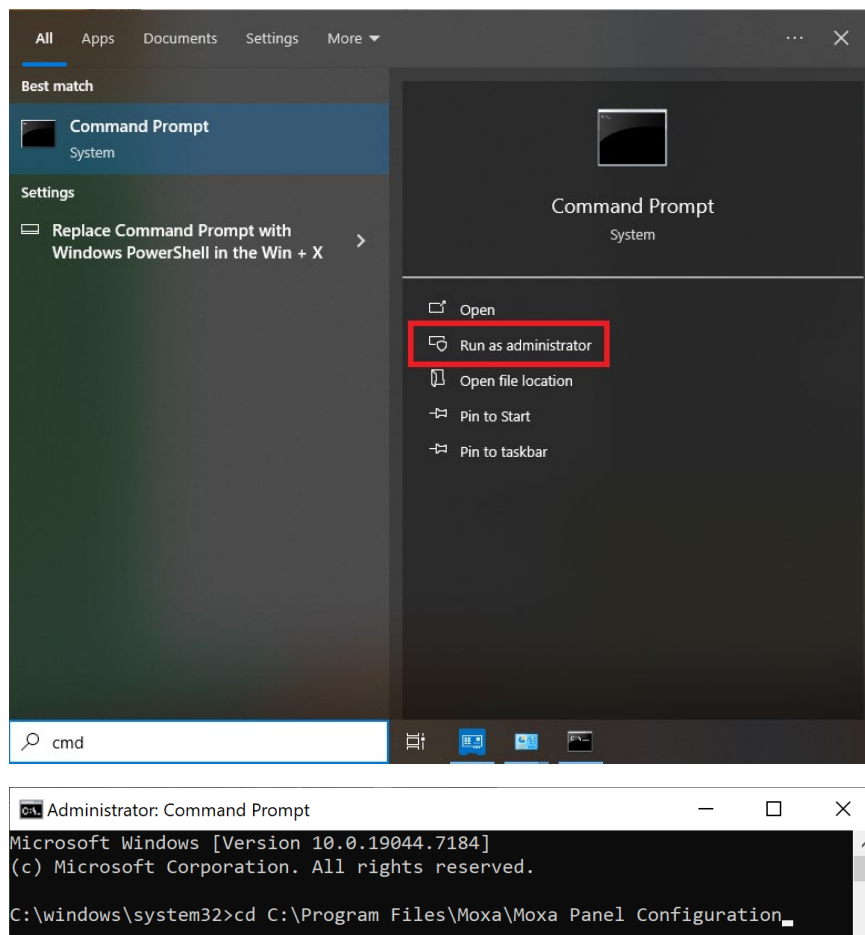


- **LED Control:** Control the LED status. (Auto by default) (Only for MPC-3XX1)



Command Line Utility

1. Open the Command Prompt as Administrator and enter **C:\ProgramFiles\Moxa\Moxa Panel Configuration**.



2. Run the **mx-mpc-panel-ctl --help** command to see instructions on using this utility and follow the onscreen instructions to adjust the panel settings.

```
Select Administrator: Command Prompt

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --help
Usage:
  mx-mpc-panel-ctl <command> [sub-command] [values...]

OPTIONS:
  --light_sensor
    --auto [0|1]
      Get or set light sensor auto control (0: disable, 1: enable).
    Example:
      Get: mx-mpc-panel-ctl --light_sensor --auto
      Set: mx-mpc-panel-ctl --light_sensor --auto 1

  --level
    Get light sensor level.
    Example: mx-mpc-panel-ctl --light_sensor --level

  --level_brightness [level] [brightness]
    Get or set light sensor level brightness value (1-8: level, 1-10: brightness)
    level: 1-8
    brightness: 1-10
    Example:
      Get: mx-mpc-panel-ctl --light_sensor --level_brightness
      Set: mx-mpc-panel-ctl --light_sensor --level_brightness 1 1

  --sensitive [1-30]
    Get or set light sensor sensitivity (1-30).
    Example:
      Get: mx-mpc-panel-ctl --light_sensor --sensitive
      Set: mx-mpc-panel-ctl --light_sensor --sensitive 10

  --raw_data
    Get raw data from light sensor.
    Example: mx-mpc-panel-ctl --light_sensor --raw_data

  --threshold [sensor_level] [threshold]
    Get or set light sensor threshold.
    sensor_level: 1-7
    threshold: 0-65535
    Example:
      Get: mx-mpc-panel-ctl --light_sensor --threshold
      Set: mx-mpc-panel-ctl --light_sensor --threshold 1 255

  --brightness [0-10]
    Get or set brightness value (0-10).
    Example:
      Get: mx-mpc-panel-ctl --light_sensor --brightness
      Set: mx-mpc-panel-ctl --light_sensor --brightness 5

  --panel_touch [0|1]
    Get or set panel touch assignment (0: disable, 1: enable).
    Example:
      Get: mx-mpc-panel-ctl --panel_touch
      Set: mx-mpc-panel-ctl --panel_touch 1
```

```
Select Administrator: Command Prompt

--osd [0|1]
  Get or set OSD configuration (0: disable, 1: enable).
  Example:
    Get: mx-mpc-panel-ctl --osd
    Set: mx-mpc-panel-ctl --osd 1

--led [0-4]
  Get or set LED status.
  0: off, 1: yellow, 2: red, 3: orange, 4: auto(S0: yellow)
  Example:
    Get: mx-mpc-panel-ctl --led
    Set: mx-mpc-panel-ctl --led 2

--system_status
  Get system status.
  Example: mx-mpc-panel-ctl --system_status

--panel_index
  Get panel index selection.
  Example: mx-mpc-panel-ctl --panel_index

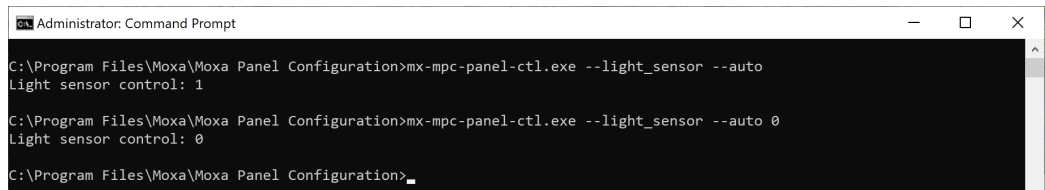
C:\Program Files\Moxa\Moxa Panel Configuration>
```

➤ Light sensor

Provides light sensor-related functions and can be used with sub-options such as `--brightness`, `--auto`, and `--threshold`.

- ❑ **AutoGet** or set light sensor auto control (default value: 1 (enable))

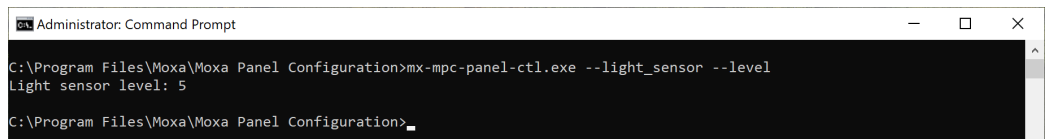
```
mx-mpc-panel-ctl.exe --light_sensor --auto [0: disable | 1: enable]
```



```
Administrator: Command Prompt
C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --auto
Light sensor control: 1
C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --auto 0
Light sensor control: 0
C:\Program Files\Moxa\Moxa Panel Configuration>
```

- ❑ **LevelGet** light sensor level

```
mx-mpc-panel-ctl.exe --light_sensor --level
```

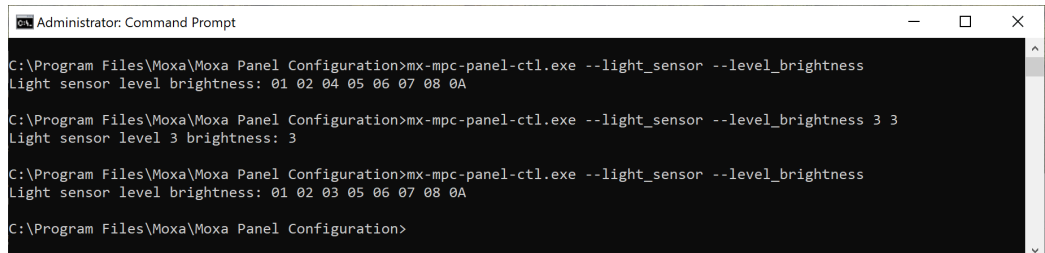


```
Administrator: Command Prompt
C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --level
Light sensor level: 5
C:\Program Files\Moxa\Moxa Panel Configuration>
```

- ❑ **Level brightnessGet** or set the brightness value for each light sensor level (default value as following fields)

level 1	level 2	level 3	level 4	level 5	level 6	level 7	level 8
01	02	04	05	06	07	08	0A

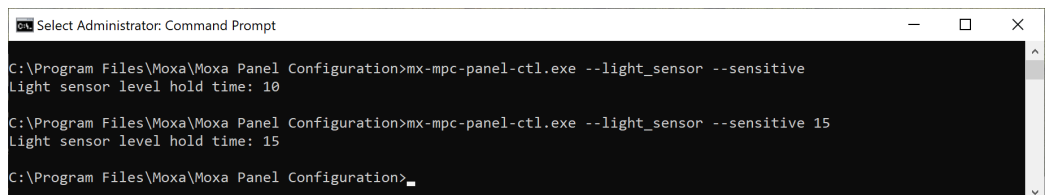
```
mx-mpc-panel-ctl.exe --light_sensor --level_brightness [level: 1-8]
[brightness: 1-10]
```



```
Administrator: Command Prompt
C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --level_brightness
Light sensor level brightness: 01 02 04 05 06 07 08 0A
C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --level_brightness 3 3
Light sensor level 3 brightness: 3
C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --level_brightness
Light sensor level brightness: 01 02 03 05 06 07 08 0A
C:\Program Files\Moxa\Moxa Panel Configuration>
```

- ❑ **SensitiveGet** or set light sensor sensitivity (default value: 10)

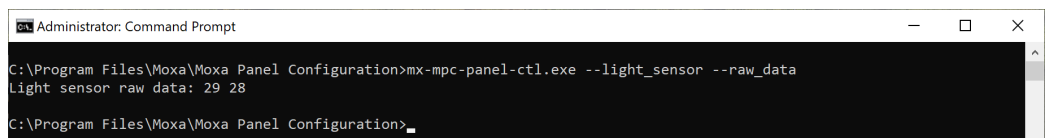
```
mx-mpc-panel-ctl.exe --light_sensor --sensitive [value: 1-30]
```



```
Select Administrator: Command Prompt
C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --sensitive
Light sensor level hold time: 10
C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --sensitive 15
Light sensor level hold time: 15
C:\Program Files\Moxa\Moxa Panel Configuration>
```

- ❑ **Raw dataGet** raw data from light sensor

```
mx-mpc-panel-ctl.exe --light_sensor --raw_data
```



```
Administrator: Command Prompt
C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --raw_data
Light sensor raw data: 29 28
C:\Program Files\Moxa\Moxa Panel Configuration>
```

- ❑ **Threshold**Get or set light sensor threshold (default value as following fields)

The **threshold** parameter is a decimal value composed of the high byte and low byte of the level.

level 1 DH	level 1 DL	level 2 DH	level 2 DL	level 3 DH	level 3 DL	level 4 DH	level 4 DL	level 5 DH	level 5 DL	level 6 DH	level 6 DL	level 7 DH	level 7 DL
00	FF	01	FF	03	FF	05	FF	1F	FF	2F	FF	3F	FF

```
mx-mpc-panel-ctl.exe --light_sensor --threshold [sensor_level: 1-7]
[threshold: 0-65535]
```

```
Administrator: Command Prompt

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --threshold
Light sensor level limit: 00 FF 04 FF 0F FF 1F FF 2F FF 3F FF 5F FF

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --threshold 1 254
Light sensor level 1 threshold: 254

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --light_sensor --threshold
Light sensor level limit: 00 FE 04 FF 0F FF 1F FF 2F FF 3F FF 5F FF

C:\Program Files\Moxa\Moxa Panel Configuration>
```

- **Brightness**Get or set panel brightness value (default value: 5)

```
mx-mpc-panel-ctl.exe --brightness [value: 0-10]
```

```
Administrator: Command Prompt

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --brightness
Brightness value: 5

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --brightness 6
Brightness value: 6

C:\Program Files\Moxa\Moxa Panel Configuration>
```

- **Panel touch**Get or set panel touch assignment (default value: 1 (enable))

```
mx-mpc-panel-ctl.exe --panel_touch [0: disable | 1: enable]
```

```
Administrator: Command Prompt

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --panel_touch
Panel touch assignment: 1

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --panel_touch 0
Panel touch assignment: 0

C:\Program Files\Moxa\Moxa Panel Configuration>
```

- **OSD**Get or set OSD configuration (default value: 1 (enable))

```
mx-mpc-panel-ctl.exe --osd [0: disable | 1: enable]
```

```
Administrator: Command Prompt

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --osd
OSD Config status: 1

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --osd 0
OSD Config status: 0

C:\Program Files\Moxa\Moxa Panel Configuration>
```

- **LED**Get or set LED status (default value: 4 (auto))

```
mx-mpc-panel-ctl.exe --led [0: off, 1: yellow, 2: red, 3: orange, 4:
auto(S0: yellow)]
```

```
Administrator: Command Prompt

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --led
LED status: 4

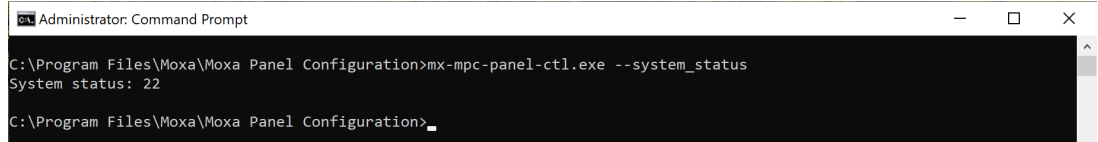
C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --led 0
LED status: 0

C:\Program Files\Moxa\Moxa Panel Configuration>
```

- **System status**Get system status. The output is provided as a decimal value. When converted to binary, each bit corresponds to the following fields.

bit0	bit1	bit2	bit3	bit4	bit5	bit6	bit7	bit8
reserve	0: Backlight Power OFF, 1: Backlight Power ON	0: No display output, 1: Display output	reserve	0: Light Sensor Error, 1: Light Sensor Normal	reserve	reserve	reserve	reserve

```
mx-mpc-panel-ctl.exe --system_status
```



Administrator: Command Prompt

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --system_status
System status: 22

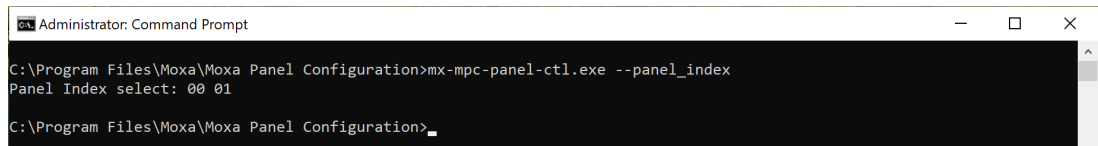
C:\Program Files\Moxa\Moxa Panel Configuration>_

- **Panel index**Get panel index selection

First value: Screen size — **00**: 10-inch, **01**: 12-inch

Second value: Screen brightness — **00**: Standard brightness, **01**: High brightness

```
mx-mpc-panel-ctl.exe --panel_index
```



Administrator: Command Prompt

C:\Program Files\Moxa\Moxa Panel Configuration>mx-mpc-panel-ctl.exe --panel_index
Panel Index select: 00 01

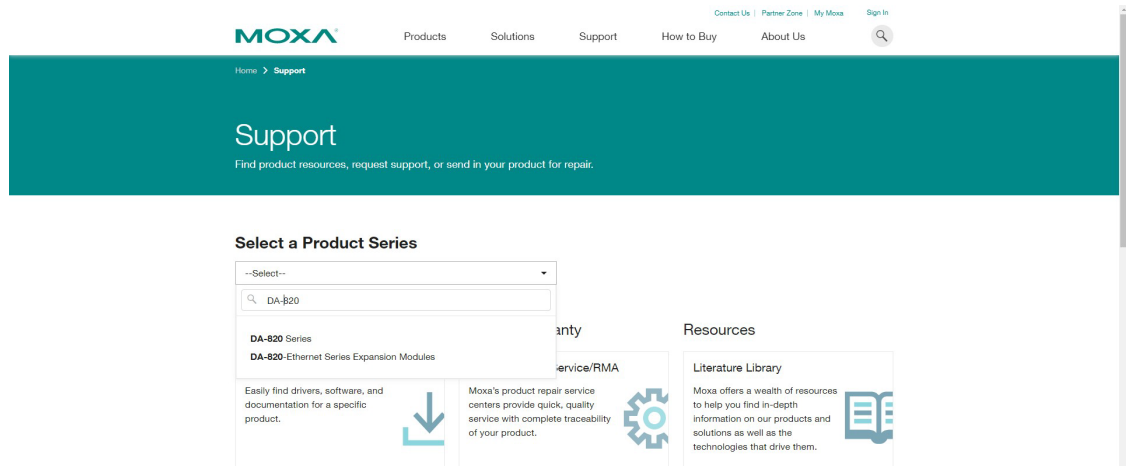
C:\Program Files\Moxa\Moxa Panel Configuration>_

8. IO Control APIs

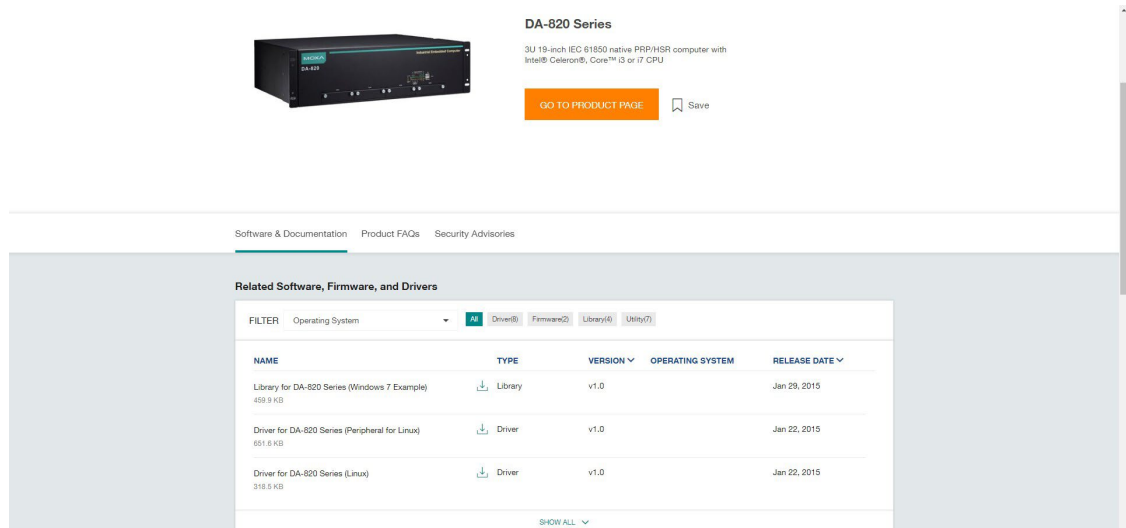
This chapter describes how to use the IO Control API.

Downloading the APIs

1. Access the Moxa support page: <https://www.moxa.com/en/support>
2. Select the product series (example: DA-820).



3. Download the related files.



mxdbgio

The **mxdbgio** library operates on the digital I/Os and consists of the following:

- **GetDinCount**
- **GetOutCount**
- **GetDinStatus**
- **GetDoutStatus**
- **SetDoutStatus**

GetDinCount

Syntax

```
int GetDinCount();
```

Description

Get the numbers of a digital input port.

Parameters

N/A.

Return Value

The numbers of the digital input port.

Error codes

The following error codes can be retrieved using the **DIO_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxdbgio library initialization failed. Cannot open json profile.

Requirements

Name	Items
Header	mxdbgio.h
Library	mxdbgio.lib
DLL	mxdbgio.dll
Profile	MxdgioProfile[ModelName].json

GetDoutCount

Syntax

```
int GetDoutCount();
```

Description

Get the numbers of a digital output port.

Parameters

N/A.

Return Value

The numbers of the digital output port.

Error codes

The following error codes can be retrieved using the **DIO_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxdgio library initialization failed. Cannot open json profile.

Requirements

Name	Items
Header	mxdgio.h
Library	mxdgio.lib
DLL	mxdgio.dll
Profile	MxdgioProfile[ModelName].json

GetDinStatus

Syntax

```
int GetDinStatus(int port);
```

Description

Gets the status of a digital input port.

Parameters

port: The index of the digital input port; starts at 0.

Return Value

The status of the digital input port; 0 for low and 1 for high.

Error codes

The following error codes can be retrieved using the **DIO_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxdgio library initialization failed. Cannot open json profile.
PORT_OUTOF_INDEX	-2	Target port index is out of range.

Requirements

Name	Items
Header	mxdgio.h
Library	mxdgio.lib
DLL	mxdgio.dll
Profile	MxdgioProfile[ModelName].json

GetDoutStatus

Syntax

```
int GetDoutStatus(int port);
```

Description

Gets the status of a digital output port.

Parameters

port: The index of the digital output port; starts at 0.

Return Value

The status of the digital output port; 0 for low and 1 for high.

Error codes

The following error codes can be retrieved using the **DIO_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxdgio library initialization failed. Cannot open json profile.
PORT_OUTOF_INDEX	-2	Target port index is out of range.

Requirements

Name	Items
Header	mxdgio.h
Library	mxdgio.lib
DLL	mxdgio.dll
Profile	MxdgioProfile[ModelName].json

SetDoutStatus

Syntax

```
int SetDoutStatus(int port, int status);
```

Description

Sets the status of a digital output port.

Parameters

port: The index of the digital output port; starts at 0.

status: The status of the digital output port; 0 for low and 1 for high.

Return Value

Returns the value 0 if the digital output status is successfully set.

Error codes

The following error codes can be retrieved using the **DIO_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxdgio library initialization failed. Cannot open json profile.
PORT_OUTOF_INDEX	-2	Target port index is out of range.
SET_STATUS_ERR	-3	Status setting failed or is defined with a bad format.

Requirements

Name	Items
Header	mxdgio.h
Library	mxdgio.lib
DLL	mxdgio.dll
Profile	MxdgioProfile[ModelName].json

mxsp

The mxsp library operates on the serial port and consists of the following:

- **GetUartCount**
- **GetUartMode**
- **SetUartMode**

GetUartCount

Syntax

```
int GetUartCount();
```

Description

Gets the numbers of the UART port.

Parameters

N/A

Return Value

The numbers of the UART port.

Error codes

The following error codes can be retrieved using the **UART_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxsp library initialization failed. Cannot open json profile.

Requirements

Name	Items
Header	mxsp.h
Library	mxsp.lib
DLL	mxsp.dll
Profile	MxspProfile[<i>ModelName</i>].json

GetUartMode

Syntax

```
int GetUartMode(int port);
```

Description

Gets the status of the UART port.

Parameters

port: The index of the UART port; starts at 0.

Return Value

The mode of a UART interface; 0 for RS-232, 1 for RS-485-2W, 2 for RS-485-4W and 3 for RS-422.

Error codes

The following error codes can be retrieved using the **UART_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxsp library initialization failed. Cannot open json profile.
PORT_OUTOF_INDEX	-2	Target port index is out of range.

Requirements

Name	Items
Header	mxsp.h
Library	mxsp.lib
DLL	mxsp.dll
Profile	MxspProfile[ModelName].json

SetUartMode

Syntax

```
int SetUartMode(int port, int mode);
```

Description

Sets the status of the UART port.

Parameters

port: The index of the UART port; starts at 0.

mode: The mode of a UART interface; 0 for RS-232, 1 for RS-485-2W, 2 for RS-485-4W and 3 for RS-422.

Return Value

Returns 0 if the UART mode is successfully set.

Error codes

The following error codes can be retrieved using the **UART_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxsp library initialization failed. Cannot open json profile.
PORT_OUTOF_INDEX	-2	Target port index is out of range.
SET_STATUS_ERR	-3	Status setting failed or is defined with a bad format.
NOT_SUPPORT_MODE	-4	Target mode is not supported for this port.

Requirements

Name	Items
Header	mxsp.h
Library	mxsp.lib
DLL	mxsp.dll
Profile	MxspProfile[ModelName].json

mxwdg

The **mxwdg** library operates on the watchdog and consists of the following:

- **mxwdg_open**
- **mxwdg_refresh**
- **mxwdg_close**

mxwdg_open

Syntax

```
PVOID mxwdg_open(unsigned long time);
```

Description

Initializes the watchdog timer.

Parameters

time: The interval at which the watchdog timer is refreshed; the unit is seconds.

Return Value

Returns the pointer to the watchdog handle; returns -1 on failure to initialize the watchdog timer.

Requirements

Name	Items
Header	mxwdg.h
Library	mxwdg.lib
DLL	mxwdg.dll

mxwdg_refresh

Syntax

```
int mxwdg_refresh(PVOID fd);
```

Description

Refreshes the watchdog timer.

Parameters

fd: The handle of the watchdog timer.

Return Value

Returns 0 for success; otherwise, the function has failed.

Requirements

Name	Items
Header	mxwdg.h
Library	mxwdg.lib
DLL	mxwdg.dll

mxwdg_close

Syntax

```
void mxwdg_close(PVOID fd);
```

Description

Disables the watchdog timer.

Parameters

fd: The handle of the watchdog timer.

Return Value

This function does not return a value.

Requirements

Name	Items
Header	mxwdg.h
Library	mxwdg.lib
DLL	mxwdg.dll

mxpcie (only for MPC-3xx1)

The **mxpcie** library operates on the power of PCIE slot and consists of the following:

- **GetPCIESlotStatus**
- **SetPCIESlotStatus**
- **SetPCIESlotStatus**

GetPCIESlotStatus

Syntax

```
int GetPCIESlotStatus(int port);
```

Description

Gets the PCIE slot power status.

Parameters

port: The index of the PCIE slot; starts at 0.

Return Value

The status of a PCIE slot power; 0 for OFF, 1 for ON.

Error codes

The following error codes can be retrieved using the **PCIE_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxpcie library initialization failed. Cannot open json profile.
PORT_OUTOF_INDEX	-2	Target port index is out of range.

Requirements

Name	Items
Header	mxpcie.h
Library	mxpcie.lib
DLL	mxpcie.dll
Profile	MxpcieProfile[<i>ModelName</i>].json

SetPCIESlotStatus

Syntax

```
int SetPCIESlotStatus(int port, int status);
```

Description

Sets the PCIE slot power status.

Parameters

port: The index of the PCIE slot; starts at 0.

status: The status of the PCIE slot power; 0 for OFF, 1 for ON.

Return Value

Returns 0 if the PCIE slot power is successfully set.

Error codes

The following error codes can be retrieved using the **PCIE_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxpcie library initialization failed. Cannot open json profile.
PORT_OUTOF_INDEX	-2	Target port index is out of range.
SET_STATUS_ERR	-3	Status setting failed or is defined with a bad format.

Requirements

Name	Items
Header	mxpcie.h
Library	mxpcie.lib
DLL	mxpcie.dll
Profile	MxpcieProfile[<i>ModelName</i>].json

SetPCIESlotStatusWithReset

Syntax

```
int SetPCIESlotStatusWithReset(int port, int status, int time);
```

Description

Sets the PCIE slot power status and PCIE slot reset pin turn ON and OFF.

Parameters

port: The index of the PCIE slot; starts at 0.

status: The status of the PCIE slot power and PICE reset pin; 0 for OFF, 1 for ON.

time: The delay time between PCIE slot reset pin turn ON and OFF.

Return Value

Returns 0 if the PCIE slot power and PCIE reset pin are successfully set.

Error codes

The following error codes can be retrieved using the **PCIE_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxpcie library initialization failed. Cannot open json profile.
PORT_OUTOF_INDEX	-2	Target port index is out of range.
SET_STATUS_ERR	-3	Status setting failed or is defined with a bad format.

Requirements

Name	Items
Header	mxpcie.h
Library	mxpcie.lib
DLL	mxpcie.dll
Profile	MxpcieProfile[<i>ModelName</i>].json

mxpciereset (only for MPC-3XX1)

The **mxpciereset** library operates on the PCIE reset pin status and consists of the following:

- **GetRESETSlotStatus**
- **SetRESETSlotStatus**

GetRESETSlotStatus

Syntax

```
int GetRESETSlotStatus(int port);
```

Description

Gets the PCIE slot reset pin status.

Parameters

port: The index of the PCIE slot; starts at 0.

Return Value

The status of a PCIE slot reset pin; 0 for OFF, 1 for ON.

Error codes

The following error codes can be retrieved using the **RESET_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxpciereset library initialization failed. Cannot open json profile.
PORT_OUTOF_INDEX	-2	Target port index is out of range.

Requirements

Name	Items
Header	mxpciereset.h
Library	mxpciereset.lib
DLL	mxpciereset.dll
Profile	MxpcieresetProfile[<i>ModelName</i>].json

SetRESETSlotStatus

Syntax

```
int SetRESETSlotStatus(int port, int time);
```

Description

Sets the PCIE slot reset pin ON/OFF cycle and delay time.

Parameters

port: The index of the PCIE slot; starts at 0.

time: The delay time between PCIE slot reset pin turn ON and OFF.

Return Value

Returns 0 if the PCIE slot reset pin is successfully set.

Error codes

The following error codes can be retrieved using the **RESET_STATUS** function.

Name	Value	Meaning
LIB_INITIALIZE_FAIL	-1	The mxpciereset library initialization failed. Cannot open json profile.
PORT_OUTOF_INDEX	-2	Target port index is out of range.
SET_STATUS_ERR	-3	Status setting failed or is defined with a bad format.

Requirements

Name	Items
Header	mxpciereset.h
Library	mxpciereset.lib
DLL	mxpciereset.dll
Profile	MxpcieresetProfile [ModelName].json

9. System Backup Restore

This chapter describes the usage of the following for system backup and restoration.

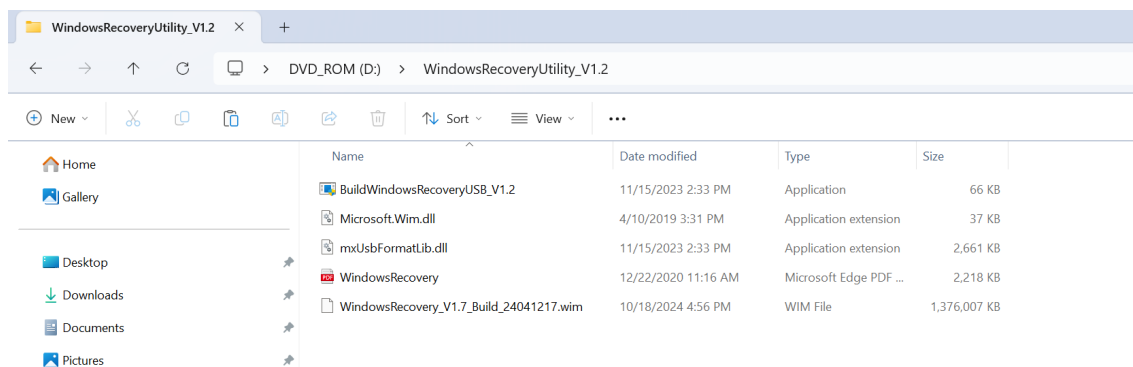
- **WindowsRecovery**

WindowsRecovery

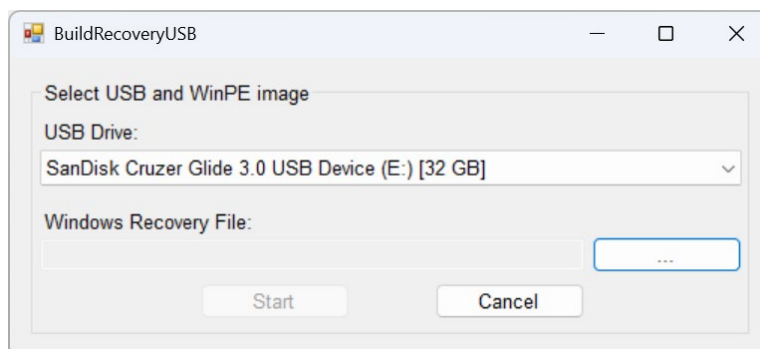
WindowsRecovery is an OS image backup and restore program for system deployment, backup, and recovery. You will first need to create a WindowsRecovery USB disk. This WindowsRecovery disk can only be used to boot a **UEFI BIOS** machine. This chapter describes the setup process of the Windows Recovery function.

Preparing the USB device

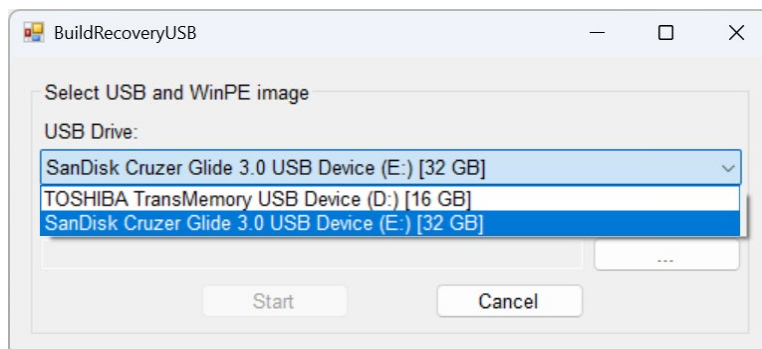
1. Contact a Moxa technical staff and get the required file.



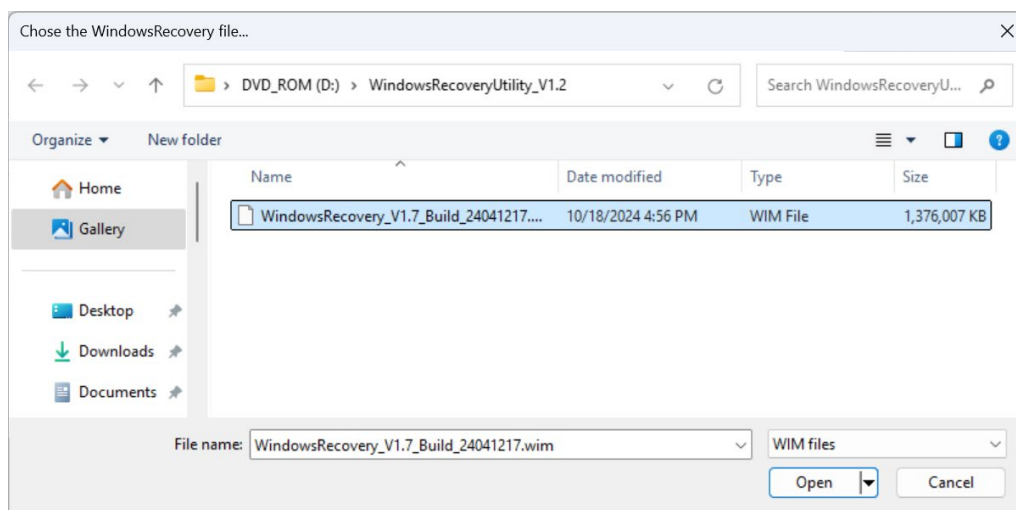
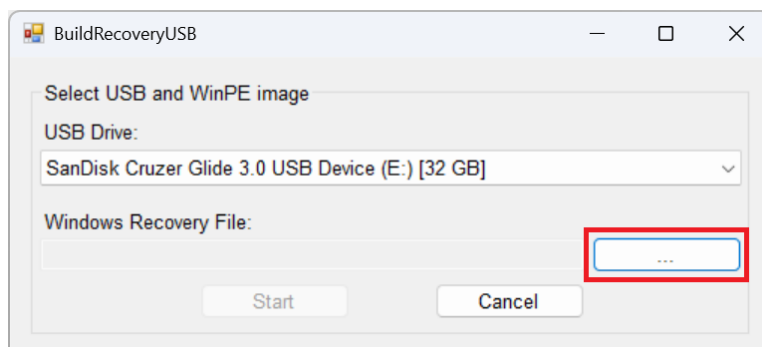
2. Run the **BuildWindowsRecoveryUSB_V1.2.0.exe**.



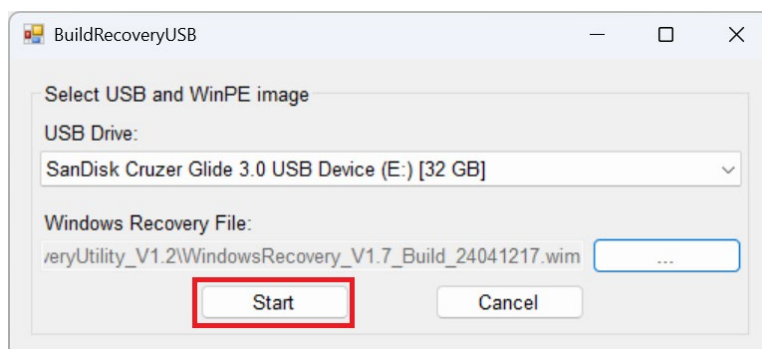
3. Select the USB drive to format.



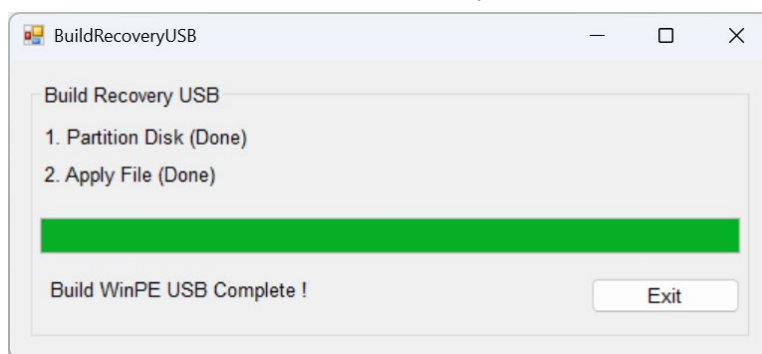
4. Click ... to select .wim file from the folder.



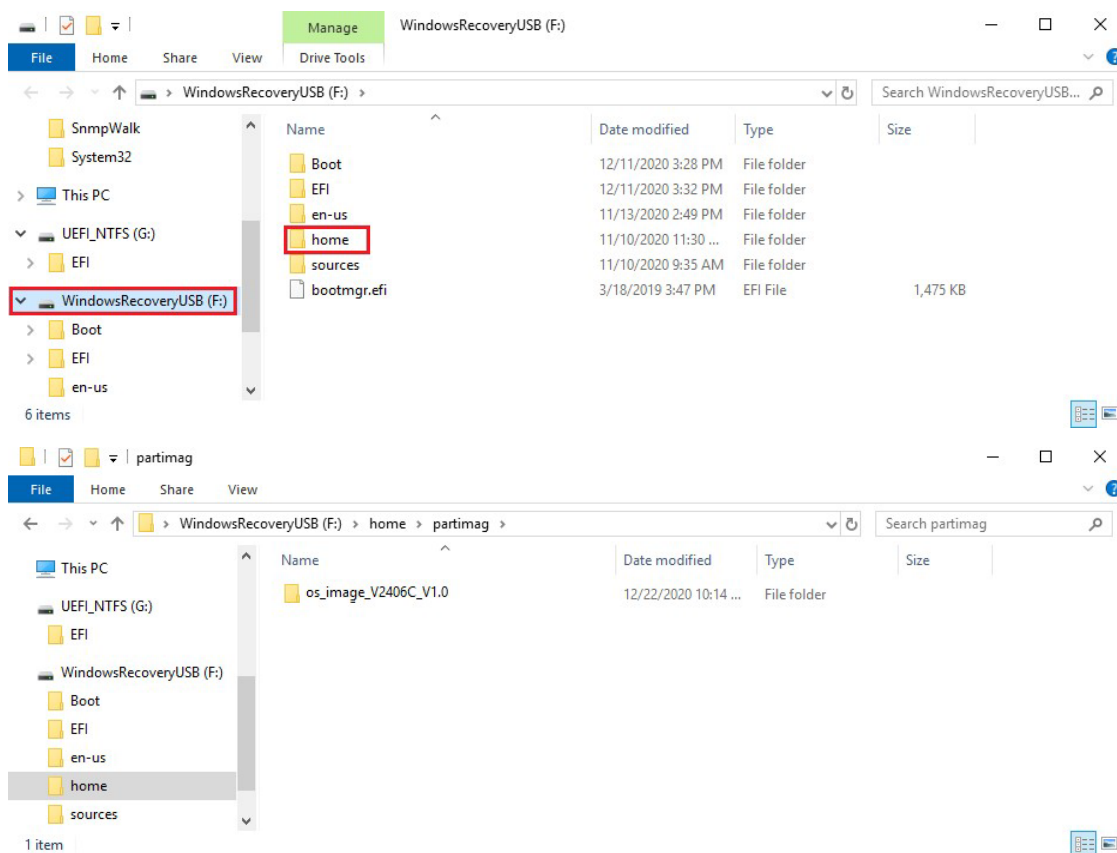
5. Click **Start** and make sure the selected USB can be formatted. Click **Yes** to start creating the recovery USB.



- Wait for the process to finish. The program will format the USB device and create a UEFI bootable volume and a WinPE volume. You may see additional windows about folder information; do not close these. You can close the windows after the process finishes.

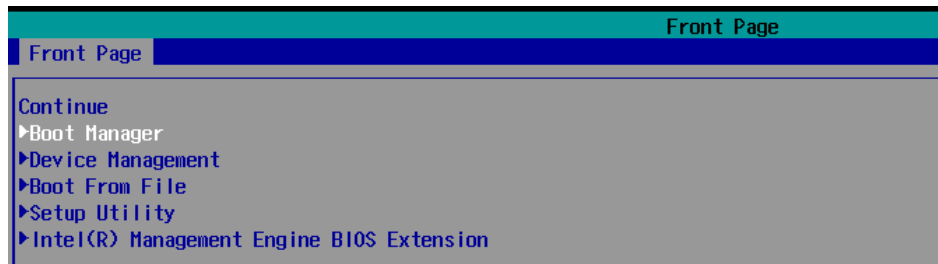


- To create a recovery USB disk with the Windows 11 image, copy the **os_image_ModelName** directory to the **\home\partimag** folder in the USB drive.

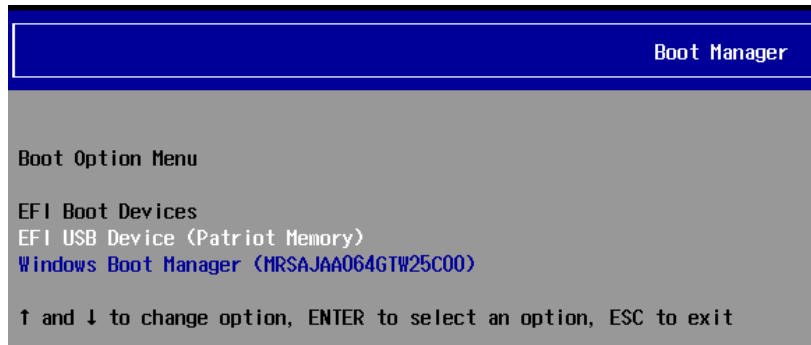


Booting From the USB Disk

1. Turn on the computer and press **F2** when you hear the beep sound to enter the BIOS setup menu, select **Boot Manager** and press **Enter** to continue.



2. Select the **EFI USB Device** on the computer and press **Enter** to continue to boot from the USB device.



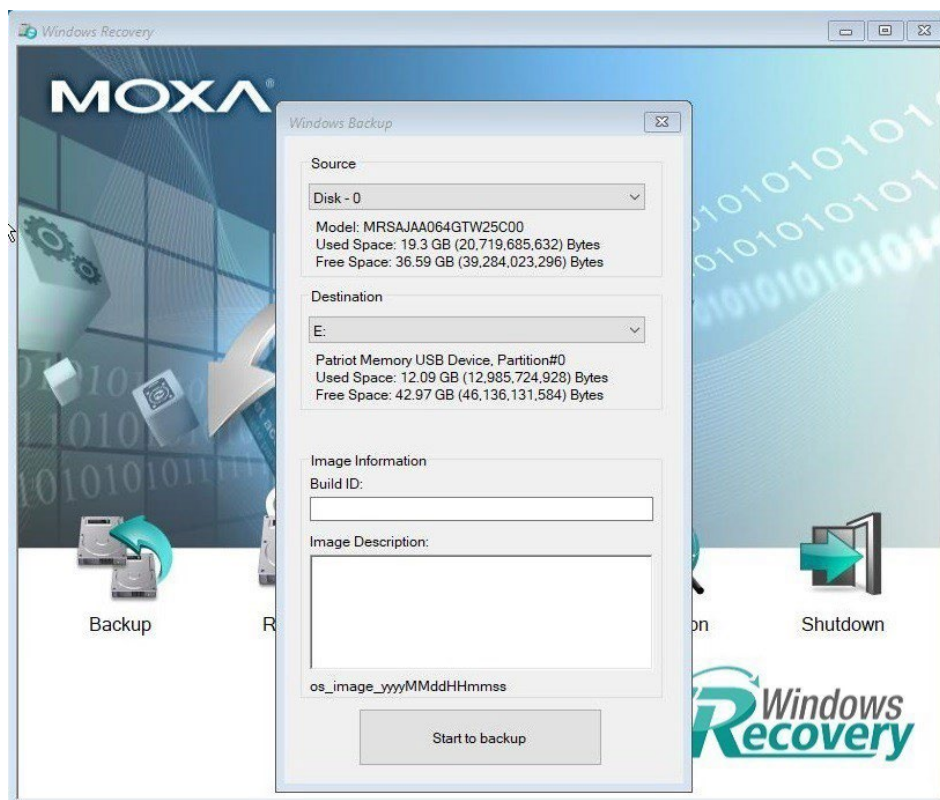
System Image Backup

To back up the image from the USB disk, run **Windows Preinstallation Environment(WinPE)** and the **Windows Recovery utility** will display. Follow these steps.

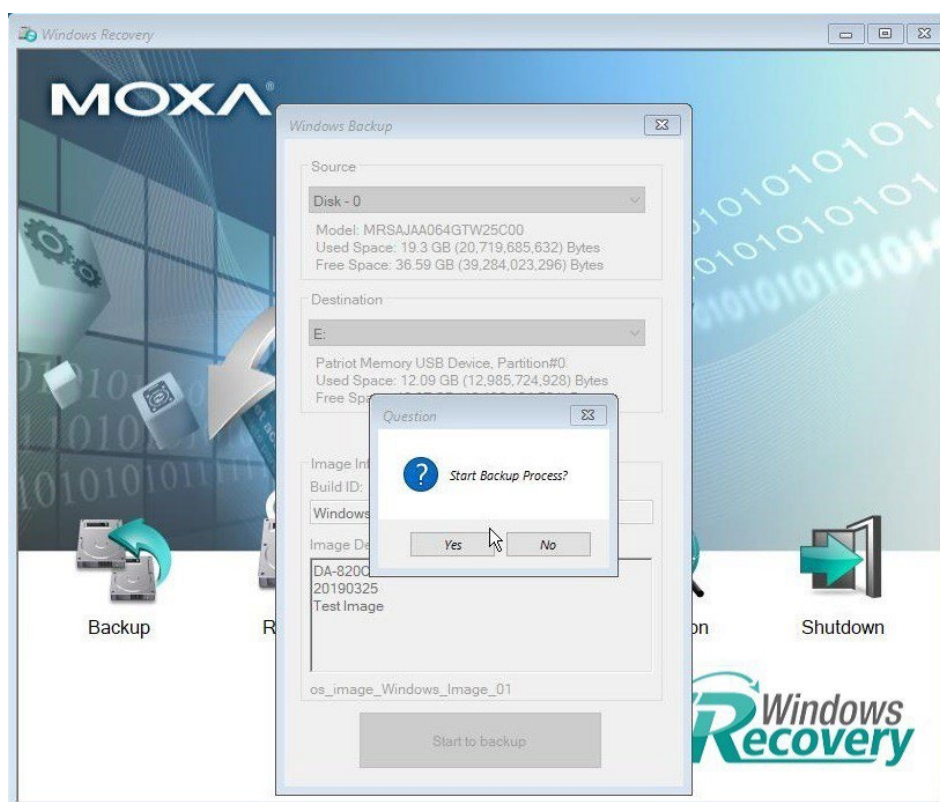
1. Click **Backup**.



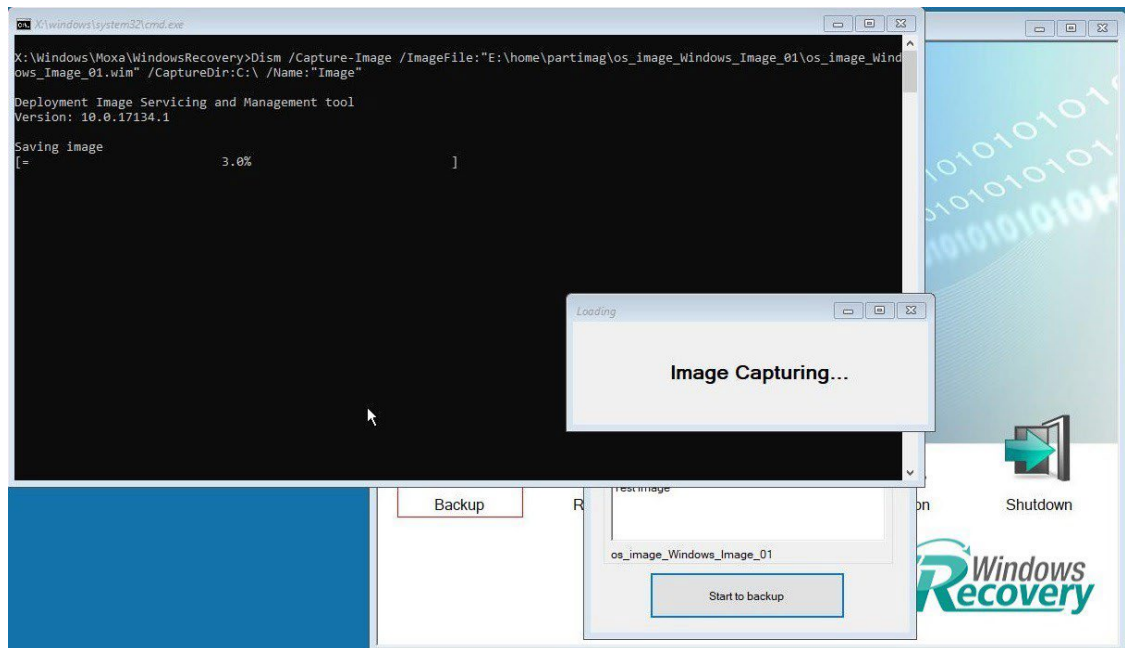
2. Select the **Source disk** to backup and **Destination USB** to store the OS image, also give an image name and description. Click **Start to backup**.



3. Click **Yes** to continue.



4. Wait for the backup process to complete.



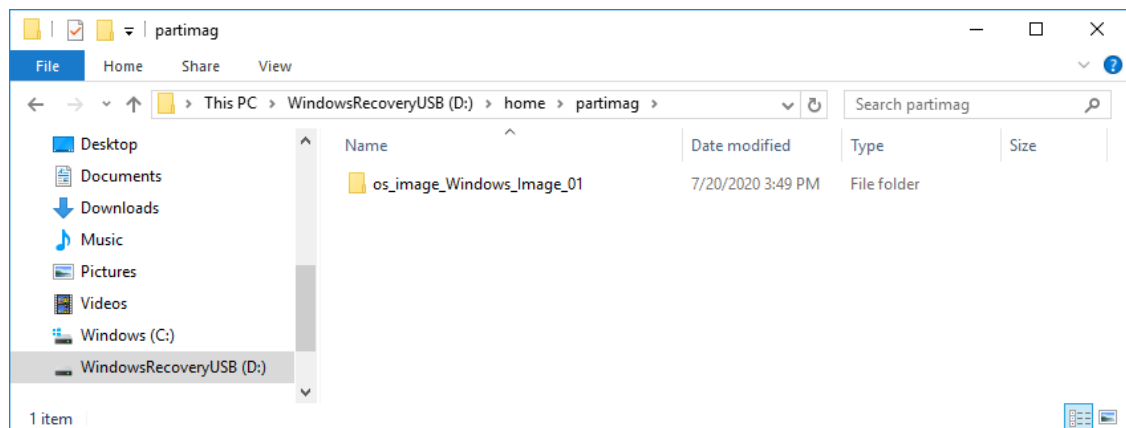
5. When the process is done, click **OK**.



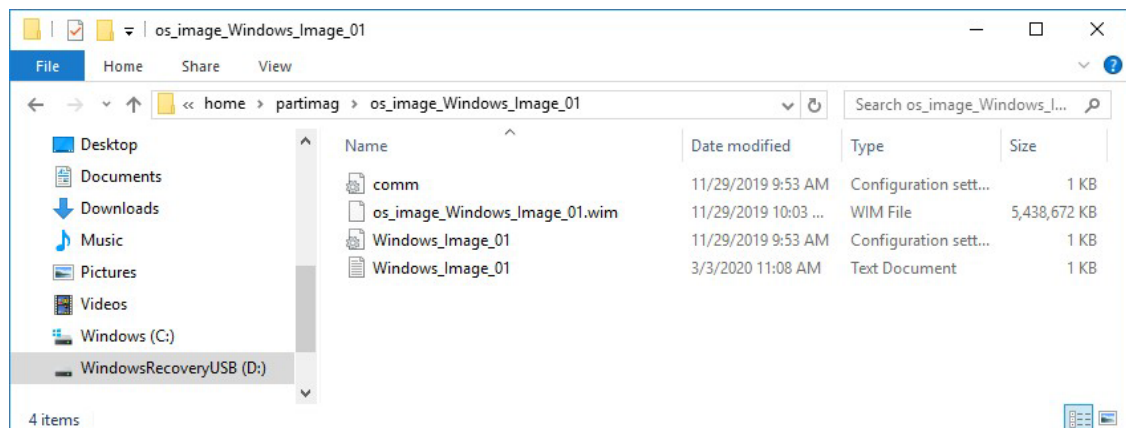
6. Click **OK**, the computer will shut down.



7. The OS image will be saved in USB disk at **home\partimag**.



8. In the **os_image** folder you can view the backup information and the image files.



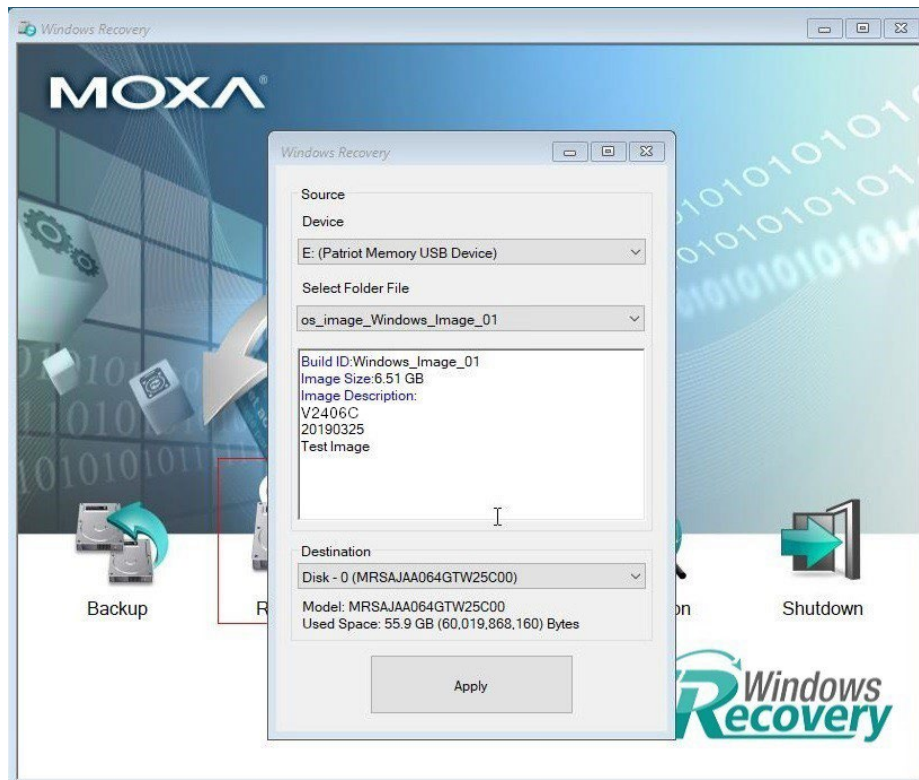
Restoring the System From a Backup

To restore the image, run the **Windows Preinstallation Environment(WinPE)** and the **Windows Recovery utility** will display. Follow these steps.

1. Click **Recovery**.



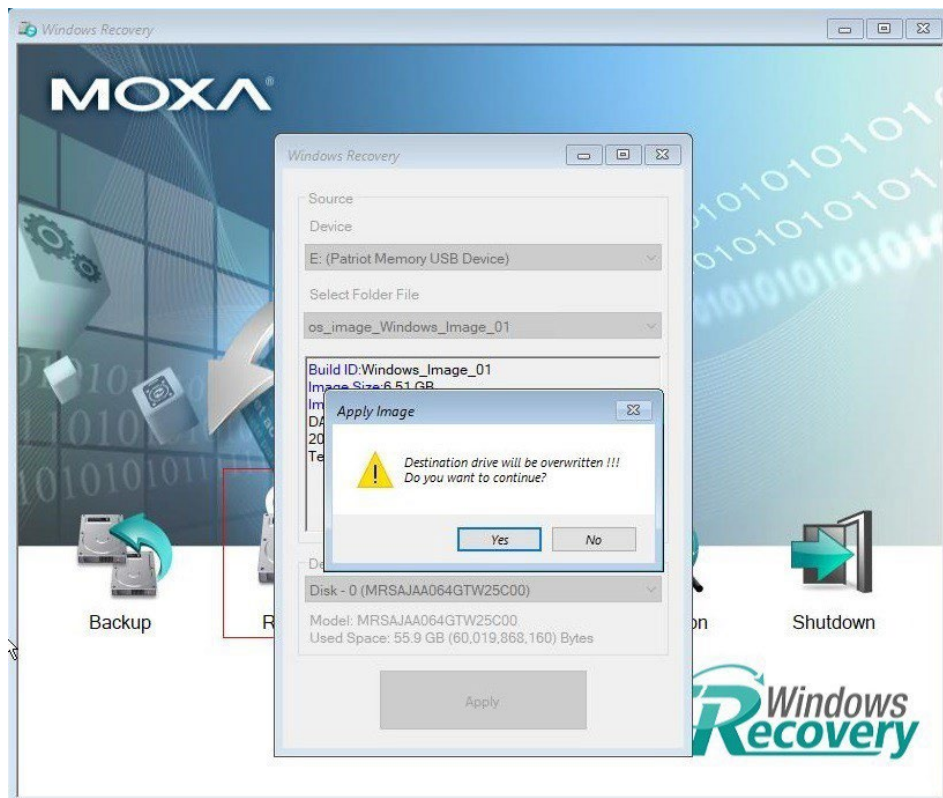
2. Select the **Source USB Device, Image Folder File** and check the image information, select the **Destination Drive** to restore. Click **Apply**.



3. Click **Yes** to continue the process.



4. Click **Yes** to overwrite the destination drive.



- Wait for the process to complete.



- Click **OK**.



NOTE

When you restart the computer, you will need to wait about 5 minutes for the computer to go through two cycles of the reboot process. The system configuration files will be initiated during the first boot-up process. Do not turn off or shut down the computer while the system is restarting.