Moxa Inc.
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Product Discontinuance Notification—PDN# 0000444417

March 13, 2026

Dear Valued Customer,

We would like to inform you that Moxa will discontinue support for the AIG-501 Series. This process will effectively begin in March 2026.

If you need any of these discontinued products for an existing project, please contact your Moxa sales representative to place orders before September 30, 2026.

Please review the details below to determine how these discontinuances affect your products and/or operations.

Which products will be discontinued?

The following products will be discontinued. Also, see the models recommended to replace the soon-to-be-discontinued models, as well as when the replacement models will be available for order.

Discontinued	Recommended Replacement
AIG-501-T-AP-AZU-LX	AIG-302-T-AP-AZU-LX
AIG-501-T-EU-AZU-LX	AIG-302-T-EU-AZU-LX
AIG-501-T-US-AZU-LX	AIG-302-T-US-AZU-LX
AIG-501-T-AZU-LX	AIG-302-T-AZU-LX

Applicable differences in specifications

This table lists the differences in specifications between the discontinued products and the recommended replacement products.

Series	AIG-302	AIG-501
Connectivity		
Telemetry message	Azure IoT Edge, Azure IoT Device, AWS IoT Core, MQTT Client, Sparkplug B	Azure IoT Edge, Azure IoT Device, AWS IoT Core, MQTT Client, Sparkplug B
OPC UA Server	Yes (available in Dec 2026)	Yes
Modbus RTU/TCP server/client	Yes	Yes
Number of tags supported	3,000	4,500
Device Management		
Cloud device management integration	Azure: Device Twins, Direct Methods, DPS AWS: Shadow, Job MQTT: Remote API invocation	Azure: Device/Module Twins, Direct Methods, DPS AWS: Shadow, Job MQTT: Remote API Invocation

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Moxa DLM service	Yes	Yes
Edge Computing		
Performance	Armv7 dual-core 1 GHz, 2 GB RAM, 32 GB eMMC	Intel Atom® E3845 2M cache, 1.91 GHz, 4 GB RAM, 32 GB CFast
No-code calculation	Yes	No
IoT Edge module/function management	Yes	Yes
Cybersecurity		
TPM/Secure Boot/ disk encryption	Yes	Yes
Role-based account management	Yes	Yes
Reliability and Scalability		
Robust OTA upgrade	Yes	Yes

Impact on Customers:

- No further updates, enhancements, or new features will be developed for the AIG-501 Series after the discontinuation date. Moxa will continue to provide technical support and assistance for AIG-501 Series through the end of 2027.
- The performance of the AIG-302 Series may not fully meet the requirements currently addressed by the AIG-501 Series. If equivalent performance is mandatory, the AIG-502 can be considered as an alternative. For more information about the AIG-502 Series, please contact your regional sales representative.

If you have any questions or additional requests, please contact Alfred FH Li at alfredfh.li@moxa.com, or contact your regional sales representative.